

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

5th May 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Ms Cathrine Smith an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section 26 (1) (2) and section 80 (2) (b) *Child Care Act 2002* and section 125 *Child Care Regulation 2003*

The relevant provision is being or has been contravened in the following way:

- *New management committee members of the* s.73(1) - Not relevant to scope of application
s.73(1) - Not relevant to scope of application *did not provide evidence that new members have a positive suitability notice issued by the Commission for Children and Young People and Adult Guardians.*
- *This notice must be certified to be a true copy by a justice, commissioner for declarations, notary public or lawyer and forwarded to this office.*
- *The Licensee did not inform the chief executive in writing about any relevant changes – such as changes to executive officers and their contact details.*

You are required to remedy the contravention by:

- *Providing certified copies of current positive suitability notices issued by the Commission for Children and Young People and Adult Guardians for all new management committee members.*
- *Provide written information to the Chief Executive of all new management committee members and their contact details.*

5th May 2009

.....

Date of notice

Ms Catherine Smith
Early Childhood Manager
Townsville Service Centre
Office for Early Childhood Education and Care

.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

6th May 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Ms Catherine Smith an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated.

The relevant provision is section 26 (1) (2) and section 80 (2) (b) *Child Care Act 2002* and section 125 *Child care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

- *New executive office bearers to the management committee of the* s.73(1) - Not rele
s.73(1) - Not relevant to scope of application *did not provide evidence that they hold a positive suitability notice issued by the Commission for Children and Young People and Adult Guardians.*
- *This notice must be certified to be a true copy by a justice, commissioner for declarations, notary public or lawyer and forwarded to this office.*
- *The Licensee did not inform the chief executive in writing about any relevant changes – such as changes to the executive officers and their contact details.*

You are required to remedy the contravention by **22nd May 2009**.

The way in which the contravention may be remedied is:

- *Provide certified copies of current positive suitability notices issued by the Commission for Children and Young People and Adult Guardians for all new management committee members.*
- *Provide written information to the Chief Executive of all management committee members and their contact details.*

6th May 2009

.....
Date of notice

.....

Ms Catherine Smith
Early Childhood Manager
Townsville Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: s.73(1) - Not relevant to scope of application

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

9 July 2009

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to scope of application

s.73(1) - Not relevant to scope of application

I, Catherine Smith, an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section 53 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

- * Insufficient resources to support the indoor and outdoor programs at the centre

You are required to remedy the contravention by 31 July 2009.

The way in which the contravention may be remedied is to purchase resources for the centre – musical instruments, games, dramatic play equipment and accessories, books, construction/manipulative equipment and outdoor equipment

9 July 2009
Date of notice

.....

Catherine Smith
Early Childhood Manager
Office for Early Childhood Education and Care
Townsville Service Centre

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-
(a) if it is an offence to contravene the relevant provision – the maximum penalty for
contravening that provision, or
(b) otherwise – 5 penalty units.
At the date of issue of this notice, 1 penalty unit = \$75.

CC:

s.73(1) - Not relevant to scope of app

**Office for Early Childhood
Education and Care**
Department of Education
and Training
North Queensland Region
7th Floor Suncorp Building
61 Sturt Street
PO Box 1168
Townsville Queensland 4810
T: 4799 7110
F. 4799 5511
ABN: 38 872 506 567

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

22 July 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Catherine Smith an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is *Child Care Act 2002 Sections 8; 9(b)(i); 28(3); 75(2)* and *Child Care Regulation 2003 Section 53(2)*.

The relevant provision is being or has been contravened in the following way:

*Handles on the doors connecting the indoor play area to the outside play area are able to be locked by the children. These sliding doors do have a hook device at the top; however this would be hazardous during evacuation procedures.

The way in which the contravention may be remedied is to raise the height of the handle.

*Insufficient resources to support the indoor program at the centre.

The way in which the contravention may be remedied is to purchase sufficient indoor equipment/resources for each room in the centre – books suitable for a variety of ages; construction/manipulative equipment; dramatic play equipment and accessories; dolls and accessories.

The relevant provision is *Child Care Act Regulation 2003 Sections 55 and 57*.

The relevant provision is being or has been contravened in the following way:

*Tree stumps (2) in the outdoor play area are a tripping hazard for the children.

The way in which the contravention may be remedied is to have the stumps removed and then level the ground so that it is safe for children to run without tripping.

*Children's lockers in the 3-5 room have exposed chipboard accessible to the children.

The way in which the contravention may be remedied is to have the lockers repaired or replaced.

*Floor in the 3-5 room is not kept in good repair and clean. There appear to be lumps of adhesive stuck to the floor in the back corner and there are areas that are black due to wear.

The way in which the contravention may be remedied is to have the floor professionally cleaned and then the worn areas repaired or have the floor resurfaced.

You are required to remedy these contraventions and advise this Office by **6 August 2009**.

22 July 2009
Date of notice

Catherine Smith
Early Childhood Manager
Townsville Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

**Office for Early Childhood
Education and Care**

Department of Education
and Training
North Queensland Region

7th Floor Suncorp Building
61 Sturt Street
PO Box 1168
Townsville Queensland 4810

T: **4799 7110**

F: 4799 5511

ABN: 38 872 506 567

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 12/148/15863-P1

1st May 2008

Licensee

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to s

s.73(1) - Not relevant to scope of application

I, Catherine Smith an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section S53 – *Child Care Regulation 2003*

The relevant provision is being or has been contravened in the following way:

- Insufficient toys and equipment for school age children
- Insufficient outdoor play equipment for school age children

You are required to remedy the contravention by

16th May 2008

The way in which the contravention may be remedied is

- Provide sufficient and various toys and equipment suitable for school age children
- Provide sufficient and safe outdoor play equipment suitable for school age children

1st May 2008
Date of notice

.....
Catherine Smith
A/Manager
Child Care Regulation
Townsville Service Centre
Department of Communities
North Queensland Region
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

Child Care Regulation
Department of Communities
North Queensland Region
7th Floor Suncorp Building
PO Box 1168
61 Sturt Street
Townsville Queensland 4810
Telephone 4799 7110
Facsimile 4799 5511
Website www.communities.qld.gov.au
ABN 38 872 506 567

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

2 December 2008

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Catherine Smith, an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- Are contravening provisions of the *Child Care Act 2002* and
- Have contravened provisions of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are sections *Section 75(a)* of the *Child Care Act 2002* and *Sections 53* and *57* of the *Child Care Regulation 2003*.

The relevant provisions are being or have been contravened in the following way:

- Fly screening on door in Baby Unit leading to outdoors is torn and ripped
- Insufficient indoor play equipment suitable for school age children
- Insufficient outdoor play equipment suitable for school age children

The way in which the contravention may be remedied is:

- Purchase indoor equipment suitable for school age children
- Purchase outdoor play equipment suitable for school age children
- Repair fly screen on door to Baby Unit

You are required to remedy the contravention by 19 December 2008.

2 December 2008

.....

Date of notice

.....
Catherine Smith
Manager
Child Care Regulation
Townsville Service Centre
Department of Communities
North Queensland Region
.....

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) If it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) Otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 12/148/15863-P1

1st May 2008

Licensee

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to

s.73(1) - Not relevant to scope of application

I, Catherine Smith an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section S53 – *Child Care Regulation 2003*

The relevant provision is being or has been contravened in the following way:

- Insufficient toys and equipment for school age children
- Insufficient outdoor play equipment for school age children

You are required to remedy the contravention by

16th May 2008

The way in which the contravention may be remedied is

- Provide sufficient and various toys and equipment suitable for school age children
- Provide sufficient and safe outdoor play equipment suitable for school age children

1st May 2008
Date of notice

.....
Catherine Smith
A/Manager
Child Care Regulation
Townsville Service Centre
Department of Communities
North Queensland Region
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-
 (a) if it is an offence to contravene the relevant provision – the maximum penalty for
 contravening that provision, or
 (b) otherwise – 5 penalty units.
At the date of issue of this notice, 1 penalty unit = \$75.

Child Care Regulation
Department of Communities
North Queensland Region
7th Floor Suncorp Building
PO Box 1168
61 Sturt Street
Townsville Queensland 4810
Telephone 4799 7110
Facsimile 4799 5511
Website www.communities.qld.gov.au
ABN 38 872 506 567

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 12/148/15757

9 April 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Catherine Smith an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section 57 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

Licensee has failed to keep the centre facilities in good repair ie:

- Softfall under fort area has subsided and has insufficient depth
- Artificial green covering is torn and is a tripping hazard
- Insufficient or no softfall around equipment with a fall height exceeding 50 cms
- Wooden planks on fort are rough and there is a gap between planks that is an entrapment hazard
- Badly peeling paint on green slide of fort
- No access to toddler bathroom from outside play area due to door remaining stuck

You are required to remedy the contravention by 9 May 2008.

The way in which the contravention may be remedied is:

- To provide soffit that complies with AS 4422 around all equipment with a fall height exceeding 50cms
- Replace or repair torn green covering
- Sand and seal wooden planks on fort and fill gaps
- Replace or repair and repaint green slide
- Shave wood on toilet access door so the door can be opened and closed with ease

9 April 2008

.....
Date of notice

.....

Catherine Smith
A/Manager
Child Care Regulation
Townsville Service Centre
Department of Communities
North Queensland Region
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

25 July 2008

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Catherine Smith, an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section 53 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

- Outdoor play area for babies is hazardous with sand spread over play area. Grassed area has no grass and is covered in weeds making it unusable and unsafe for babies
- Insufficient outdoor play equipment and climbing equipment in main playground to cater for the ages of children in care including school age children

You are required to remedy the contravention by 25 August 2008.

The way in which the contravention may be remedied is:

* Provide suitable and adequate facilities for the ages of children being cared for at the centre. Baby play area requires a variety of surface types that babies can use safely, and that is suitable for a variety of activities and provides the opportunity for babies to experience both the natural and built environments

25 July 2008
Date of notice

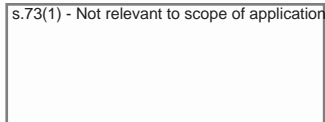
Catherine Smith
A/Manager
Child Care Regulation Team
Townsville Service Centre
North Queensland Region

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: s.73(1) - Not relevant to scope of application



Child Care Regulation
Department of Communities
North Queensland Region
7th Floor Suncorp Building
PO Box 1168
61 Sturt Street
Townsville Queensland 4810
Telephone 4799 7110
Facsimile 4799 5511
Website www.communities.qld.gov.au
ABN 38 872 506 567

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

TO: s.73(1) - Not relevant to scope of application

LICENCE DETAILS: s.73(1) - Not relevant to scope of application

I, Catherine Smith, an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002*
- and*
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section 53 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

* Outdoor play area for babies is hazardous with sand spread over play area and concrete verandah. Grassed area has no grass and is covered in weeds making it unusable and unsafe for babies

You are required to remedy the contravention by **18 January 2008**.

The way in which the contravention may be remedied is:

* Provide suitable and adequate facilities for children cared for at the centre – Baby play area requires a variety of surface types that babies can use safely, that is suitable for a variety of activities and provides babies with the opportunity to experience both the natural and built environments

18 December 2007

Date of notice

Catherine Smith
A/Manager
Child Care Regulation

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

Child Care Regulation
Department of Communities
North Queensland Region
7th Floor Suncorp Building
PO Box 1168
61 Sturt Street
Townsville Queensland 4810

Telephone 4799 7110

Facsimile 4799 5511

Website www.communities.qld.gov.au

ABN 38 872 506 567

6614

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

7E/DJ
Ref No: 700632

17 August 2009

s.73(1) - Not relevant to scope of application

18 AUG 2009

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you:

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section *Child Care Act 2002 Sections 75*
Child Care Regulation 2003 Sections 57, 60

A follow up monitoring visit was conducted on the 11 August 2009 by David Jackson, Early Childhood Officer and the following compliance matters are still outstanding:-

The relevant provision is being or has been contravened in the following way:

- The nursery and the 15 months to 2 years playground sandpit boarder had rotten boards.
- A panel along the fence in the nursery playground was broken at the bottom leaving a ragged edge along the panel.
- The fence separating the nursery and senior playground had missing bolts allowing the fence panel to move.
- The wooden fence in the senior playground situated beside the storage shed and leading to the front of the centre had rotten wooden panels and protruding rusty nails.
- The boat climbing fort in the senior playground has a rotten panel.

You are required to remedy the contravention by 7 September 2009

The way in which the contravention may be remedied is to ensure that child care centre and its facilities are kept in good repair.

The relevant provision is section Child Care Act 2002 **Sections 75**

The relevant provision is being or has been contravened in the following way:

- The soft fall levels are depleted under the climbing equipment and swings in both senior and junior playgrounds.

You are required to remedy the contravention by 7 September 2009

The way in which the contravention may be remedied is to provide evidence that the soft fall areas are appropriate and safe for children's use. Licensee must ensure that all soft-fall areas comply with Queensland Development Code MP 5.4 Version 1.

The relevant provision is section Child Care Act 2002 **Section 75**
Child Care Regulation 2003 **Section 56**

The relevant provision is being or has been contravened in the following way:

- Mops were not being cleaned and stored appropriately in the laundry to stop cross contamination as multiple wet mops were stored in one bucket, there was no ventilation, and there was unpleasant odour coming from the mops.

You are required to remedy the contravention by 7 September 2009

The way in which the contravention may be remedied is for the staff to observe good health and hygiene practices at all times. Ensure the mops are stored appropriately to prevent cross contamination.

The relevant provision is section Child Care Act 2002 **Section 75**
Child Care Regulation 2003 **Sections 52, 56**

The relevant provision is being or has been contravened in the following way:

- There were no hand drying facilities, paper towel or soap in the following bathrooms
 - ❖ 6 weeks to 15 months
 - ❖ 15 months to 2 years
 - ❖ Pre – prep
- The pre-prep toilets were dirty in and around the bowls

You are required to remedy the contravention by 7 September 2009

The way in which the contravention may be remedied is that a child care centre must have hand washing facilities in the toilets available for children in care at all times and staff must observe good health and hygiene practices.

The relevant provision is section Child Care Act 2002 **Section 75**
Child Care Regulation 2003 **Section 10, 53**

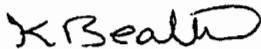
The relevant provision is being or has been contravened in the following way:

- There was limited equipment available for school age children attending the service that is appropriate to support the program and interests of the children.

You are required to remedy the contravention by 7 September 2009

The way in which the contravention may be remedied is for the Licensee to demonstrate that the service has sufficient and appropriate equipment that allows the children that are ordinarily cared for, to make choices within the program.

17 August 2009



Kay Beattie
A/Early Childhood Manager
Logan Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC:

Office for
Early Childhood Education and Care**COMPLIANCE NOTICE**
Section 142 of the *Child Care Act 2002*

Service No: 700632

28 May 2009

s.73(1) - Not relevant to scope of application

Logan Service Centre

Level 2, 6 Ewing Road
WOODRIDGE QLD 4114P O Box 236
WOODRIDGE QLD 4114Telephone: (07) 3884 7813
Facsimile: (07) 3884 9881
www.deta.qld.gov.au
ABN: 38 872 506 567

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening a provision of the *Child Care Act 2002*.

The relevant provisions are:

Child Care Act 2002 **Section 75**
Child Care Regulation 2003 **Section 57**

The relevant provision is being or has been contravened in the following way:

- 1) There is an ant infestation in the fort/boat area.
 - This issue was firstly identified in a compliance letter dated 25 February 2009,
 - A Compliance Notice was issued 8 April 2009 as no compliance response was received.
 - Four monitoring visits have been made to the service since February 2009. On each occasion an authorised officer has sighted ants nesting on and around the fort/boat.
 - Follow up phone calls and a letter dated 15 May 2009 were sent to the Nominee. A written response from the nominee was received on 22 May 2009 which advised there were no longer ants in this area.

A monitoring visit was conducted by an Authorised Officer on 25 May 2009 which identified ants were present on the fort/boat area and therefore this matter remains outstanding.

You are required to remedy the contravention by 19 June 2009.

The way in which the contravention may be remedied is:

Licensee to provide evidence that the child care centre and its facilities (boat/fort area) have been treated and are free of pests.

28 April 2009

.....
Date of notice

K Beattie

Kay Beattie
A/Early Childhood Manager
Logan Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.



FILE COPY

Office for
Early Childhood Education and Care

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 700632

8 April 2009

s.73(1) - Not relevant to scope of application

Logan Service Centre

Level 2, 6 Ewing Road
WOODRIDGE QLD 4114

P O Box 236
WOODRIDGE QLD 4114

Telephone: (07) 3884 7813
Facsimile: (07) 3884 9881
www.deta.qld.gov.au
ABN: 38 872 506 567

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you,
- are contravening a provision of the *Child Care Act 2002*

The relevant provisions are sections
Child Care Act 2002 **Section 75**
Child Care Regulation 2003 **Section 57**

The relevant provision is being or has been contravened in the following way:

- 1) The logs situated in front of the slide pose a safety risk to the children. A management plan was requested demonstrating how the area will be made safe.
- 2) The fort/boat had holes in some areas where materials had worn away and ants were nesting.

To date, you have not provided a written response to these significant safety matters. A monitoring visit was conducted by Ruth Kouvaras, Early Childhood Officer on 7 April 2009 which verified these matters remain outstanding.

You are required to remedy the contravention by **22 April 2009**.

The way in which the contravention may be remedied is:
Ensuring the child care centre and its outdoor facilities are safe and suitable for use in providing child care.

8 April 2009

.....
Date of notice



Kay Beattie
A/Early Childhood Manager
Logan Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: s.73(1) - Not relevant to scope of applicati

s.73(1) - Not relevant to scope of application



FILE COPY

Office for
Early Childhood Education and Care

SECOND NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**

Section 143(4) of the *Child Care Act 2002*

7D
File No/700632

Logan Service Centre
Level 2, 6 Ewing Road
WOODRIDGE QLD 4114

8 April 2009

P O Box 236
WOODRIDGE QLD 4114

Telephone: (07) 3884 7813
Facsimile: (07) 3884 9881
www.deta.qld.gov.au
ABN: 76 337 613 647

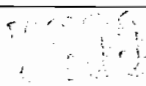
s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I refer to the Notice given to you on 25 February 2009 requiring compliance with the following matters.

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	Premises used for a child care centre must be provided with outdoor play facilities for each group, which – (a) facilitate the creation of a safe environment.	The logs located at the bottom of the slide within the fall zone of 1.9 m pose a significant safety risk to children exiting the slide.	Softfall areas complying with Australian Standard 4422 are to be provided to play ground equipment. Safe fall-zones apply in all directions around a piece of equipment where a fall is possible. The safe fall zone for a slide in a supervised early childhood setting, measured from the furthest edge of the	The due date for these matters was 30/3/09

			equipment, is 1.9m. There should be no other equipment or obstacles within this fall-zone onto which a child might fall.	
--	--	---	---	--

To date, you have not provided a written response to these significant safety matters. A monitoring visit was conducted by Ruth Kouvaras, Early Childhood Officer on 7 April 2009 which verified these matters remain outstanding.

I am not satisfied that you have complied with the requirements of the *Building Act 1975* and require you to produce a written certificate from a building certifier stating that the s.73(1) - n s.73(1) - n complies with the requirements of the *Building Act 1975*.

The certificate is required to be produced to the Early Childhood Manager or Early Childhood Team Leader, Logan Service Centre, Office for Early Childhood Education and Care, PO Box 236 WOODRIDGE QLD 4114.

You are required to comply with the provision by **8 May 2009**.

8 April 2009

.....
Date of notice



Kay Beattie
 A/Early Childhood Manager
 Logan Service Centre
 Office for Early Childhood Education and Care

NB: Failure to comply with this notice is grounds for suspension or revocation of the licence under section 45 of the *Child Care Act 2002*.

CC: s.73(1) - Not relevant to scope of application

s.73(1) - Not relevant to scope of application



FIRST NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**
Section 143(2) of the *Child Care Act 2002*

7C
File No/Ref No: 700632

Logan Service Centre
Level 2, 6 Ewing Road
WOODRIDGE QLD 4114

25 February 2009

P O Box 236
WOODRIDGE QLD 4114

Telephone: (07) 3884 7813
Facsimile: (07) 3884 9881

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to s

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code (MP5.4: Child Care Centres) Version 1 Performance Criteria P5 (a).

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	Premises used for a child care centre must be provided with outdoor play facilities for each group, which – (a) facilitate the creation of a safe environment.	The logs located at the bottom of the slide within the fall zone of 1.9 m pose a significant safety risk to children exiting the slide.	Softfall areas complying with Australian Standard 4422 are to be provided to play ground equipment. Safe fall-zones apply in all directions around a piece of equipment where a fall is possible. The safe fall zone for a slide in a supervised early childhood setting, measured from the furthest edge of the equipment, is 1.9m.	30/3/09

			There should be no other equipment or obstacles within this fall-zone onto which a child might fall.	
--	--	--	--	--

You are required to comply with the provision by **30 March 2009**.

25 February 2009

.....
Date of notice



.....
Kay Beattie
A/Early Childhood Manager
Logan Service Centre
Office for Early Childhood Education and Care



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 801004

20 February 2009

FILE COPY

Logan Service Centre

Level 2, 6 Ewing Road
WOODRIDGE QLD 4114

P O Box 236
WOODRIDGE QLD 4114

Telephone: (07) 3884 7813
Facsimile: (07) 3884 9881
www.communities.qld.gov.au
ABN: 38 872 506 567

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you,
- are contravening a provision of the *Child Care Act 2002*

The relevant provisions are sections
Child Care Act 2002 **Sections 73, 75**
Child Care Regulation 2003 **Sections 55, 57, 119**

The relevant provision is being or has been contravened in the following way:

- 1) The hinge on the bathroom door in the 15-3yrs group was bent, making it difficult to open.
- 2) There was a protruding metal bolt on the floor in the 3-4 room.
- 3) There was no evidence of study for Certificate 3 in Child Care for s.73(1) - Not relevant to sco

You are required to remedy the contravention by 10 March 2009.

The way in which the contravention may be remedied is:
Ensuring the child care centre and its facilities are kept in good repair.
Ensuring there is evidence that suitably qualified staff are engaged.



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

700684/HF

10 February 2009

COPY

Logan Service Centre

Level 2, 6 Ewing Road
WOODRIDGE QLD 4114

P O Box 236
WOODRIDGE QLD 4114

Telephone: (07) 3884 7813
Facsimile: (07) 3884 7832

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you -
are contravening a provision of the *Child Care Act 2002*

The relevant provisions are -

Child Care Act 2002 **Section 75**
Child Care Regulation 2003 **Section 53**

The relevant provisions are being contravened in the following way:

The service does not have adequate indoor and outdoor equipment to support the children ordinarily cared for at the centre.

You are required to remedy the contravention by 28 February 2009

The way in which the contravention may be remedied is to ensure that there is an adequate amount of indoor and outdoor equipment available for use at the child care centre.

11 February 2009

.....
Date of notice



Kay Beattie
A/Early Childhood Manager
Logan Service Centre
Office for Early Childhood Education and Care
.....



NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-
(a) if it is an offence to contravene the relevant provision – the maximum penalty for
contravening that provision, or
(b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC:

FILE COPY

Not a stamp



Queensland
Government

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

MJ/701005

Office for
Early Childhood Education and Care

14 January 2009

s.73(1) - Not relevant to scope of application

Child Care Regulation
Logan Service Centre

Level 2, 6 Ewing Road
WOODRIDGE QLD 4114

P O Box 236
WOODRIDGE QLD 4114

Telephone: (07) 3884 7804
Facsimile: (07) 3884 7832
www.communities.qld.gov.au
ABN: 38 872 506 567

Dear Licensee,

s.73(1) - Not relevant to scope of application

I, Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is

Child Care Act 2002 Sections 61, 62, 75
Child Care Regulation 2003 Sections 21, 22

The relevant provision is being or has been contravened in the following way:

During the visit on the 12 January 2009 the service was operating a 0 -2 yr group with 11 children.

You are required to remedy the contravention by 30 January 2009.

The way in which the contravention may be remedied is to ensure the children in care at the child care centre are cared for in groups, each of which – is not more than the maximum size stated in Schedule 1.

30 January 2009

Kay Beattie
A/Manager
Child Care Regulation
Moreton Region
Department of Communities

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.



7E
(07) 3280 1940
HD
Helen Doyle
Child Care

Office for
Early Childhood Education and Care

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 700265

16 March 2009

s.73(1) - Not relevant to scope of application

FILE COPY

Dear Nominee

s.73(1) - Not relevant to scope of application

I, Ms Kay Beattie an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002*

The relevant provision of the *Child Care Act 2002* is as follows:

Section 75: **Licensees overriding responsibility**

The relevant provision of the *Child Care Regulation 2003* is as follows:

Section 34A: **Display of notice about staffing**

Section 94: **Information for parents and guardians about care provided away from principal place of care.**

Section 96: **Transportation in a private vehicle**

The relevant provision is being or has been contravened in the following way:

Two compliance issues identified in the compliance letter issued on the 12 February 2009 remain outstanding.

- The transport agreement form attached to the enrolment forms for the service do not provide all of the required information needed to be given to parents/guardians before a child is transported in the services private vehicle.

- The information about staffing displayed at the centre was not up to date with the current staffing arrangements at the centre.

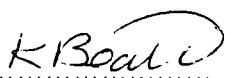
You are required to remedy the contravention by **3 April 2009**.

The way in which the contravention may be remedied is

- To ensure the transport agreement form is updated to include the following information: the address of the destination, the day of the activity, the estimated travelling time, details of activities to be undertaken at the destination and the restraints fitted in the vehicle
- To update the display of staffing information at the service, including the number of staff members working at the centre on each day of the week including at different times on a single day and each staff member's qualification and position.

16 March 2009

.....
Date of notice


.....

Kay Beattie
A/Manager
Office for Early Childhood Education and Care
Ipswich Service Centre
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COPY

S/205



Queensland Government

FIRST NOTICE

NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF THE BUILDING ACT 1975

Section 143(2) of the Child Care Act 2002

Department of Communities

File No/Ref No: 700272

8 August 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not rel

s.73(1) - Not relevant to scope of application

I, Therese Donnelly, an authorised officer under the Child Care Act 2002, require you to comply with the following provision of the Queensland Development Code (MP5.4: Child Care Centres) Version 3:

Table with 5 columns: Performance Criteria, Compliance Matter, Action Required, Due Date. Contains 3 rows of compliance requirements.

You are required to comply with the provision by 14 September 2008.

8 August 2008

Date of notice

Therese Donnelly Manager Child Care Regulation Sunshine Coast Region



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

File No: 801419

11 July 2008

s.73(1) - Not relevant to scope of application

Dear [s.73(1) - Not relevant to scope of application] and [s.73(1) - Not relevant to scope of application]

[s.73(1) - Not relevant to scope of application]

I, Therese Donnelly, an authorised officer under the *Child Care Act 2002*, (Act) reasonably believe that you have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated.

The relevant provisions are sections 15(d), 17, 19(6)(a), 28, 31(2)(b), 60(b), and 62 of the *Child Care Act 2002* and sections 22, 34, 35 and 101 of the *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

- When asked by authorised officers if a child by the name of [s.47(3)(b) - Contrary to] attended the centre prior to turning 15 months, the licensee stated that this child did not commence care until he was aged 15 months. It is a condition of the licence that child care can only be provided to children over the age of 15 months. From documented information collected by officers, [s.47(3)(b) - Contrary to the Public Interest Informa] first attended the service on 24/4/2007 when he was 11.5 months of age. The centre does not have the facilities for children under the age of 15 months (ie. a sleep room). (s15(d), 17, 19(6)(a), 28, 31(2)(b), 60(b), 62 Act, and s 22, 34, 35 Regulation)

Maroochydore Regional Service Centre
Child Care Regulation
Platinum Building
Level 2,
14-18 Duporth Avenue
Maroochydore
Queensland 4558 Australia
GPO Box 972
Maroochydore
Queensland 4558 Australia
Telephone: +61 7 5459 8610
Facsimile: +61 7 5459 8611
Website: www.communities.qld.gov.au
ABN 38 872 506 567

- In addition, the enrolment records do not appear to be accurately transferred onto centre records (room rolls). The room rolls indicate that five children had birth dates of 11 December [redacted]

[redacted] and [redacted] At the time of the visit, only two of these enrolment forms (belonging to [redacted] and [redacted]) could be located by the licensee. The birth dates on these two enrolment forms differed from the birth dates on the roll. (s 31(2)(b), 60(b), Act, and s101 Regulation)

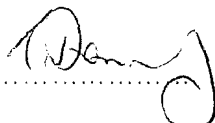
You are required to remedy the contravention by Monday 28 July 2008.

The way in which the contravention may be remedied is to ensure that:

- children under the age of 15 months are not enrolled at the centre;
- all documentation required to be kept at the centre under the *Child Care Act 2002* and *Child Care Regulation 2003* is accurate and available to be viewed by an authorised officer during a routine visit.

11 July 2008

.....
Date of notice


.....

Therese Donnelly
Manager
Child Care Regulation
Sunshine Coast Region.

.....
NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 802333

22 January 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Charlotte Black an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening provisions of the *Child Care Act 2002*.

The relevant provisions of the *Child Care Act 2002* are:

Object

Section 8: The object of this Act is to protect, and promote the best interests of, children receiving child care.

The ways in which the object is to be achieved include –

- (a) establishing a licensing system for child care services; and
- (b) regulating the way child care services are conducted; and
- (c) setting standards for persons who provide child care.

Guiding Principles

Section 9: This Act is to be administered, and licensed services are to be conducted, under the following principles-

- (a) the best interests of a child are the paramount concern;
- (b) child care should be provided to a child in a way that-
 - (i) protects the child from harm; and
 - (ii) respects the child's dignity and privacy; and
 - (iii) promotes the child's wellbeing; and
 - (iv) provides positive experiences to the child;

Office for Early Childhood Education and Care
Level 1, APVC Building
14 Edgewater Court
Robina Queensland 4226
PO Box 4387
Robina Town Centre Queensland 4230
Telephone 07 5583 4400
Facsimile 07 5583 4429
Website www.communities.qld.gov.au
ABN 38 872 506 567

- (c) licensed childcare should be provided to a child in a way that stimulates and develops the child's creative, emotional, intellectual, lingual, physical, recreational and social potential;
- (d) parents have the primary responsibility for the upbringing, protection and development of their children, and should be supported in that role;
- (e) childcare should be planned and provided in a way that-
 - (i) involves parents and other members of the community; and
 - (ii) reflects the multicultural and multilingual nature of the community.

Suitability of child care centre and facilities

Section 28(2)(3): The chief executive must be satisfied the child care centre is safe and suitable for use as a child care centre.

The chief executive must be satisfied the other facilities used, or proposed to be used, in the course of the service are safe and suitable for use in providing child care under the licence.

Licensee's overriding responsibility

Section 75: The licensee of a child care service must conduct the service in a way that has sufficient regard to the guiding principles for this Act

In particular, the licensee of a child care service must conduct the service in a way that ensures the safety of the children in care at all times and promotes their wellbeing.

The relevant provision of the *Child Care Regulation 2003* is:

Cleaning and maintenance generally

Section 57: A child care centre and its facilities must be kept in good repair, clean and free of pests.

The relevant provisions are being or have been contravened in the following way:

Artificial turf seams at the front and sides of the fort have separated and are lifting creating a tripping hazard for children.

You are required to remedy the contravention by 6 February 2009.

The way in which the contravention may be remedied is that the artificial turf is repaired or replaced to ensure that it no longer poses a tripping hazard.

22 January 2009
Date of notice

Charlotte Black
Early Childhood Manager
Gold Coast Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 700973

27 March 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Charlotte Black an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening a provision of the *Child Care Act 2002*.

The relevant provisions of the *Child Care Act 2002* are:

Object

Section 8: The object of this Act is to protect, and promote the best interests of, children receiving child care.

The ways in which the object is to be achieved include –

- (a) establishing a licensing system for child care services; and
- (b) regulating the way child care services are conducted; and
- (c) setting standards for persons who provide child care.

Guiding Principles

Section 9: This Act is to be administered, and licensed services are to be conducted, under the following principles-

- (a) the best interests of a child are the paramount concern;
- (b) child care should be provided to a child in a way that-
 - (i) protects the child from harm; and
 - (ii) respects the child's dignity and privacy; and
 - (iii) promotes the child's wellbeing; and
 - (iv) provides positive experiences to the child;

Office for Early Childhood Education and Care
Level 1, APVC Building
14 Edgewater Court
Robina Queensland 4226
PO Box 4387
Robina Town Centre Queensland 4230
Telephone 07 5583 4400
Facsimile 07 5583 4429
Website www.communities.qld.gov.au
ABN 38 872 506 567

- (c) licensed childcare should be provided to a child in a way that stimulates and develops the child's creative, emotional, intellectual, lingual, physical, recreational and social potential;
- (d) parents have the primary responsibility for the upbringing, protection and development of their children, and should be supported in that role;
- (e) childcare should be planned and provided in a way that-
 - (i) involves parents and other members of the community; and
 - (ii) reflects the multicultural and multilingual nature of the community.

Suitability of child care centre and facilities

Section 28(2)(3): The chief executive must be satisfied the child care centre is safe and suitable for use as a child care centre.

The chief executive must be satisfied the other facilities used, or proposed to be used, in the course of the service are safe and suitable for use in providing child care under the licence.

Licensee's overriding responsibility

Section 75: The licensee of a child care service must conduct the service in a way that has sufficient regard to the guiding principles for this Act.

In particular, the licensee of a child care service must conduct the service in a way that ensures the safety of the children in care at all times and promotes their wellbeing.

The relevant provision of the *Child Care Regulation 2003* is:

Cleaning and maintenance generally

Section 57: A child care centre and its facilities must be kept in good repair, clean and free of pests.

The relevant provisions are being or have been contravened in the following way:

The ceiling of the verandah area outside the 15 months – 2 year room has been damaged by water. Paint is peeling and timber and nails underneath the paint have been exposed. Timber appears to have deteriorated. The water leakage is adjacent to an electric light fixture.

You are required to remedy the contravention by 29 April 2009.

The way in which the contravention may be remedied is that the ceiling of the verandah area, including any water damage is repaired.

27 March 2009
Date of notice

Charlotte Black
Early Childhood Manager
Gold Coast Service Centre
Office for Early Childhood Education and Care

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: s.73(1) - Not relevant to scope of applic



FIRST NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE *BUILDING ACT 1975***

Section 143(2) of the *Child Care Act 2002*

File No/Ref No: 700561

6 May 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to

s.73(1) - Not relevant to scope of application

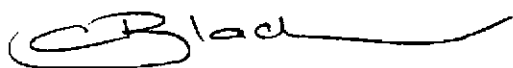
I, Charlotte Black an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code (MP5.4: Child Care Centres – formerly Part 22) Version 1 : The indoor space has an area of not less than 3.25 sq m for each child within the *group* it serves, exclusive of any passageway, thoroughfare, storage areas (including areas required for bedding), children's lockers, built in furniture, cots, separate sleeping areas, toilets, bathrooms, washrooms, kitchens, offices, laundries, entrances and staff rooms.

Gold Coast Regional Office
Level 1, APVC Building
14 Edgewater Court
Robina Queensland 4226
PO Box 4387
Robina Town Centre Queensland 4230
Telephone 07 5583 4400
Facsimile 07 5583 4429
Website www.communities.qld.gov.au
ABN 38 872 506 567

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	QDC MP5.4 A3(a)	<p>A new wall has been erected in the 0 – 15 month room dividing the room in order to create the following two groups:</p> <ul style="list-style-type: none"> • a 0 – 15 month group of 8 children • a 15 months – 2 ½ year group of 5 children <p>No indoor space measurements were available to be provided to the Child Care Resource Officer</p>	<p>Licensee to provide dimensions measured by a qualified person eg building certifier, builder, architect for the new space in the 0 – 15 month room and the new 15 months – 2 ½ year room. The dimensions must meet the requirements for indoor space as outlined in the QDC MP5.4 A3(a) and have an area of not less than 3.25 sq m for each child of the group it serves</p>	9.6.08

You are required to comply with the provision by 9 June 2008.

6 May 2008
Date of notice



Charlotte Black
 Manager
 Child Care Regulation Team
 Gold Coast Regional Service Centre
 Gold Coast Region

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 802367

13 August 2008

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Charlotte Black an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening a provision of the *Child Care Act 2002*.

The relevant provisions are:

Child Care Act 2002:

Section 72: Evidence of staff qualifications and competencies

Section 74: Evidence of compliance with Commission for Children and Young People Act 2000

Child Care Regulation 2003:

Section 105: Records for a centre based service must be kept at the centre

Section 122: Certification of certain evidentiary documents – Act ss 72 & 73

Section 125: Certification of copies of suitability notices – Act ss 74 & 97

Gold Coast Regional Office
Level 1, APVC Building
14 Edgewater Court
Robina Queensland 4226
PO Box 4387
Robina Town Centre Queensland 4226
Telephone 07 5583 4400
Facsimile 07 5583 4429
Website www.communities.qld.gov.au

The relevant provisions are being or have been contravened in the following way:

1. *Child Care Act 2002*
Section 72 - Evidence of staff qualifications and competencies

Child Care Regulation 2003

- Section 105 - Records for a centre based service must be kept at the centre
Section 122 - Certification of certain evidentiary documents – Act ss 72 & 73

During a monitoring visit on 17 July 2008 the Child Care Resource Officer identified that there was no evidence of a certified copy of a qualification kept at the centre for s.73(1) - Not relevant to scope of app

2. *Child Care Act 2002*
Section 74 – Evidence of compliance with Commission for Children and Young People Act 2000

Child Care Regulation 2003

- Section 105 - Records for a centre based service must be kept at the centre
Section 125 - Certification of copies of suitability notices – Act ss 74 & 97

During a monitoring visit on 17 July 2008 the Child Care Resource Officer identified that there was no evidence of a certified copy of a suitability notice kept at the centre for s.73(1) - Not releva

s.73(1) - Not releva

You are required to remedy the contravention by 1 September 2008.

13 August 2008

.....
Date of notice

.....

Charlotte Black
Manager
Child Care Regulation Team
Gold Coast Regional Service Centre
Gold Coast Region

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Ref No: 740111

12 May 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to scc

s.73(1) - Not relevant to scope of application

I, Peter Hand, an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening a provision of the *Child Care Act 2002*, Sections 9, 28 and 75.

The relevant provision of the *Child Care Regulation 2003*, Section 37 is being or has been contravened in the following way:

The licensee has not notified the chief executive in writing when a change in the groupings has occurred.

Darling Downs/South West Qld Region
Level 6 / 10 Russell Street
Toowoomba Queensland 4350

PO Box 2427
Toowoomba Queensland 4350

Telephone 4699 4222
Facsimile 4638 1169
Website www.communities.qld.gov.au
ABN 48 872 506 567

Your current licence reflects that you are providing child care for two groups. The service being provided from the original kindergarten is not child care and therefore the licence capacity needs to be amended to reflect that children who are receiving schooling in the second room are not able to be captured under the licence. A reduction in the capacity will reflect that child care is not being provided in the second room.

You are required to remedy the contravention by **18 May 2008**.

Peter Hand
Regional Executive Director
Toowoomba Service Centre
Darling Downs/South West Queensland Region

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: s.73(1) - Not relevant to scope of d

FIRST NOTICE

NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE *BUILDING ACT 1975*
Section 143(2) of the *Child Care Act 2002*

Ref No: 740111

12 May 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to sco

s.73(1) - Not relevant to scope of application

I, Peter Hand, an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code, 1 November 2004: P7 toilet facilities and personal washing facilities.

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	<i>P7: A child care centre must be provided with suitable facilities which –</i> (a) safeguard the health of children from injury and infection; and (b) minimise delays for children requiring to use a toilet; and (c) are readily accessible to children; and (d) facilitate independent use;	<i>A7(a): Toilet facilities in premises used for a child care centre that provides care to children over 15 months other than one that caters for 30 children or less at any one time for 20 hours or less per week, or a school age care service, have –</i> (i) at least one child size water closet for every 10 children of	The licensee must provide evidence that the facility meets the requirements outlined in the Queensland Development Code, 1 November 2004	11 June 2008

	<p>and</p> <p>(e) enable staff to provide assistance; and</p> <p>(f) permits adequate supervision by staff appropriate to the age of the children; and</p> <p>(g) are screened so as to respect the dignity of the children having regard to the ages of the children.</p>	<p>the licensed capacity; and</p> <p>(ii) at least two water closet suites in each location.</p>		
2.	<p>P9: A child care centre must be provided with separate personal washing facilities for each nominated age group which –</p> <p>(d) facilitate the personal washing of young children by carers.</p>	<p>A9(c): Premises used for a <i>child care centre</i>, other than one that caters for 30 children or less at any one time for 20 hours or less per week or a <i>school age care service</i>, are provided with a built-in bath or shower with a hand-held shower rose, located within the area accommodating the youngest <i>age group</i> above 15 months.</p>	<p>The licensee must provide evidence that the facility meets the requirements outlined in the Queensland Development Code, 1 November 2004</p>	<p>11 June 2008</p>

You are required to comply with the provision by **11 June 2008**.

Peter Hand
Regional Executive Director
Toowoomba Service Centre
Darling Downs/South West Queensland Region

CC:

Darling Downs/South West Qld Region
Level 6 / 10 Russell Street
Toowoomba Queensland 4350

PO Box 2427
Toowoomba Queensland 4350

Telephone 4699 4222
Facsimile 4638 1169
Website www.communities.qld.gov.au
ABN 48 872 506 567



**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**
Section 143(2) of the *Child Care Act 2002*

11 September 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, **Kylie Dowdle**, an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of SP5.4 – Child Care Centres of the Queensland Development Code (previously known as version 1 of Part 22 - with a publication date of 1 September 2003): A5(viii).

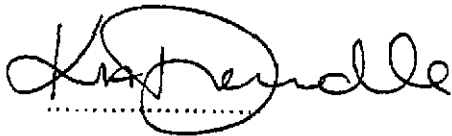
	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	<i>Child Care Act 2002</i> , sections 7, 8, 9(b)(i)(iii), 28(1)(2)(3)(6) and 75; <i>Child Care Regulation 2003</i> , sections 55, 57 and 60; SP 5.4 – Child Care Centres of the Queensland Development Code (previously known as version 1 of Part 22 – with a publication date of 1 September 2003) A5(viii)	Areas of the soft-fall and artificial grass in the outdoor play area were lifting and separating and had holes in it.	The licensee must provide written evidence that the soft fall meets the relevant Australian Standard.	14 October 2009

Office for Early Childhood Education
and Care
Toowoomba Service Centre
Level 6 /10 Russell Street
Toowoomba QLD 4350
PO Box 2427
Toowoomba QLD 4350
Telephone 07 4699 4219
Facsimile 07 4638 1169
Website www.deta.qld.gov.au
ABN 76 337 613 647

You are required to comply with the provision by **14 October 2009**.

11 September 2009

.....
Date of notice



.....

Kylie Dowdle
Acting Early Childhood Manager
Toowoomba Service Centre
Office for Early Childhood Education and Care

CC: s.73(1) - Not relevant to scope of application



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

File No/Ref No: DW:MR

09 July 2008

s.73(1) - Not relevant to scope of application

Dear

s.73(1) - Not re

s.73(1) - Not relevant to scope of application

I, Michael Shearer an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002*

The relevant provisions are sections S75 *Child Care Act 2002*, S89 *Child Care Act 2002*, S8 *Child Care Regulation 2003*, S9 *Child Care Regulation 2003*, S10 *Child Care Regulation 2003*, S11 *Child Care Regulation 2003*, S12 *Child Care Regulation 2003* and S13 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way: The program and information about the program are not displayed in a place that is accessible to parents and guardians. The program is not developed from ongoing observations of children and assessment of their individual strengths, needs and interests. The program that is being implemented does not offer a balance of activities to cater for the varying ages and abilities of the children in the room. The program implementation is not regularly evaluated.

You are required to remedy the contravention by 31 July 2008.

Child Care Regulation
Rockhampton Regional Service Centre
Level 3, 209 Bolsover Street
Rockhampton Queensland 4700
PO Box 1503
Rockhampton Queensland 4700
Telephone 4938 4232
Facsimile 4938 4118
Website www.communities.qld.gov.au

The way in which the contravention may be remedied is by ensuring that information around an age and developmentally appropriate program is in an appropriate place for parents and guardians to view. The program should be regularly evaluated and based on observations of the children's needs and strengths.

09 July 2008



Michael Shearer
Regional Executive Director
Department of Communities
Fitzroy Central west Queensland region.

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-
(a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
(b) otherwise – 5 penalty units.
At the date of issue of this notice, 1 penalty unit = \$75.



FIRST NOTICE

Department of
Communities

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975
Section 143(2) of the *Child Care Act 2002***

File No/Ref No: MR:DW

04 September 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Debra Walz an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code Version 1, P12 – Play pits.

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	P12 – Play pits	The covers on both of the play pits in the centre are not large enough to cover the whole area and sand is left exposed.	Provide evidence that the play pits have ventilated covers to prevent contamination but still allow air to circulate when not in use.	20/10/08

Child Care Regulation
Rockhampton Regional Service Centre
Level 3, 209 Bolsover Street
Rockhampton Queensland 4700
PO Box 1503
Rockhampton Queensland 4700
Telephone 4938 4232
Facsimile 4938 4118
Website www.communities.qld.gov.au

You are required to comply with the provision by 20 October 2008.



Debra Walz
Manager
Child Care Regulation Team
Rockhampton Service Centre
Fitzroy Central West Queensland Region

CC: s.73(1) - Not relevant to scope of a

Nominee

s.73(1) - Not relevant to scope of application

38/04443



Queensland Government

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

File No/Ref No: DW:MR

08 August 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not rel

s.73(1) - Not relevant to scope of application

I, Julieann Cork an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002*

The relevant provisions are sections S75 *Child Care Act 2002*, S89 *Child Care Act 2002*, S8 *Child Care Regulation 2003*, S9 *Child Care Regulation 2003*, S10 *Child Care Regulation 2003*, S11 *Child Care Regulation 2003*, S12 *Child Care Regulation 2003* and S13 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way: The service has made initial attempts to comply, however inadequate evidence of processes and recording of observations, evaluation and implementation of the programs exist at the centre. In order to ensure that the service is compliant with the relevant sections and provisions stated above, an extension on the timeframe of the compliance notice has be granted to allow additional time for staff members to further implement the program and collate evidence that requirements are being met.

You are required to remedy the contravention by 12 September 2008.

Child Care Regulation
Rockhampton Regional Service Centre
Level 3, 209 Bolsover Street
Rockhampton Queensland 4700
PO Box 1503
Rockhampton Queensland 4700
Telephone 4938 4232
Facsimile 4938 4118
Web site www.dca.qld.gov.au

The way in which the contravention may be remedied is by ensuring that information around an age and developmentally appropriate program is in an appropriate place for parents and guardians to view. Evidence is required to indicate that the program is regularly evaluated and based on observations of the children's needs and strengths.

08 August 2008



Julieann Cork
A/Regional Executive Director
Department of Communities
Fitzroy Central West Queensland Region.

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

(a) if it is an offence to contravene the relevant provision – the maximum penalty for
contravening that provision, or

(b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

File No/Ref No: DW:MR

09 July 2008

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not re

s.73(1) - Not relevant to scope of application

I, Michael Shearer an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

are contravening a provision of the *Child Care Act 2002*

The relevant provisions are sections S75 *Child Care Act 2002*, S89 *Child Care Act 2002*, S8 *Child Care Regulation 2003*, S9 *Child Care Regulation 2003*, S10 *Child Care Regulation 2003*, S11 *Child Care Regulation 2003*, S12 *Child Care Regulation 2003* and S13 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way: The program and information about the program are not displayed in a place that is accessible to parents and guardians. The program is not developed from ongoing observations of children and assessment of their individual strengths, needs and interests. The program that is being implemented does not offer a balance of activities to cater for the varying ages and abilities of the children in the room. The program implementation is not regularly evaluated.

You are required to remedy the contravention by 31 July 2008.

Child Care Regulation
Rockhampton Regional Service Centre
Level 3, 209 Bolsover Street
Rockhampton Queensland 4700
PO Box 1503
Rockhampton Queensland 4700
Telephone 4938 4232
Facsimile 4938 4118
Website www.communities.qld.gov.au

The way in which the contravention may be remedied is by ensuring that information around an age and developmentally appropriate program is in an appropriate place for parents and guardians to view. The program should be regularly evaluated and based on observations of the children's needs and strengths.

09 July 2008



Michael Shearer
Regional Executive Director
Department of Communities
Fitzroy Central west Queensland region.

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: JC:MR

05 September 2008

s.73(1) - Not relevant to scope of application

Dear

s.73(1) - Not re

s.73(1) - Not relevant to scope of application

I, Julieann Cork an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

are contravening a provision of the *Child Care Act 2002*

The relevant provision is section S28 *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way: Authorised Officer noted that there was a loose panel of fencing in the children's outdoor play area. This could present as an entrapment hazard for children's fingers.

You are required to remedy the contravention by 20 October 2008.

Child Care Regulation
Rockhampton Regional Service Centre
Level 3, 209 Boisover Street
Rockhampton Queensland 4700
PO Box 1503
Rockhampton Queensland 4700
Telephone 4938 4232
Facsimile 4938 4118
Website www.communities.qld.gov.au

The way in which the contravention may be remedied is by the Licensee ensuring that a child care centre and its facilities are kept in good repair and are safe and suitable. The fence panel needs to be replaced or secured so that it does not present a hazard to children.

05 September 2008



Julieann Cork
Regional Executive Director
Department of Communities
Fitzroy Central West Queensland Region.

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COPY

WINDSOR
[NOTICES]
08 + 09

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

21 November 2008

I acknowledge that I have received the original of this notice.

s.73(1) - Not relevant to scope of application

s.73(1) - Not relevant to scope of application

24/11/08

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Mark Jeffery an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are:

Child Care Act 2002 Section 60

Child Care Regulation 2003 Section 22 and Schedule 1

The relevant provisions have been contravened in the following way:

Compliance matters were raised in a letter dated 19 June 2008. A written response was due 27 June 2008. In your letter dated 26 June 2008 permission was granted for an extension to the due date of 3 July 2008, with a 3 month monitoring period for the service being advised to ensure ongoing compliance.

A written response was received on 3 July 2008 with visits to the service occurring on 3 July 2008, 17 July 2008, 21 August 2008, 15 October 2008, 4 November 2008 and 7 November 2008. On the visits dated 4 November 2008 and 7 November 2008 it was evidenced that the maximum group size issues were not rectified. The following matters were observed during unannounced visits on 4 November 2008 and 7 November 2008.

1. On 4 November 2008 19 children were present in the 15month – 3 year group, exceeding the maximum group size for this age group.
2. On 4 November 2008 14 children were present in the 2-3 year group, exceeding the maximum group size for this age group.
3. On 7 November 2008 13 children were present in the 15month – 3 year group, exceeding the maximum group size for this age group.

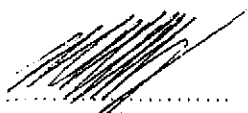
You are required to remedy these contraventions by 26 November 2008.

The way in which the contravention may be remedied is

1. The licensee must ensure that the children in care the child care centre must be cared for in groups, each of which is not more than the maximum size stated in schedule 1 of the Child Care Regulations 2003.

21 November 2008

.....
Date of notice


.....
Mark Jeffery
Acting Team Leader
Child Care Regulation
Greater Brisbane Region

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

10 JAN 2008



Queensland
Government

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

TO:

s.73(1) - Not relevant to scope of application

SENDER TO KEEP
RP37232734



LICENCE DETAILS:

s.73(1) - Not relevant to scope of application

I, **Maureen Robbins**, an authorised officer under the *Child Care Act 2002*, believe that you –

are contravening a provision of the *Child Care Act 2002*

and

have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are:

Child Care Act 2002 section 70;
Child Care Act 2002 section 72;
Child Care Act 2002 section 73;
Child Care Regulation 2003 section 113;
Child Care Regulation 2003 section 118;
Child Care Regulation 2003 section 119;
Child Care Regulation 2003 section 122; and

The relevant provision is being or has been contravened in the following way:

Compliance matters were originally raised in a letter on 21 November 2007. A written response has not been received to date. During an unannounced visit to

s.73(1) - Not relevant to scope of application on 20 December 2007 it was observed that the compliance matters had not been rectified.

1. There is no evidence of current ongoing study in the Diploma of Children's Services for Group Leader s.73(1) - Not relevant to
2. The copy of the Senior First Aid certificate for s.73(1) - Not relevant is not certified.

You are required to remedy the contravention by:

1. Friday 25th January 2008
2. Friday 25th January 2008

The way in which the contravention may be remedied is:

- ✓ 1. The licensee must keep evidence of any staff member undertaking a course of study. The licensee is required to arrange, keep and make available for a Child Care Resource Officer to sight evidence that s.73(1) - Not relevant to has participated and progressed in study since her original enrolment in the course.
- ✓ 2. The licensee must keep certified copies of Senior First Aid qualifications. The licensee is required to arrange, keep and make available for a Child Care Resource Officer a certified copy of s.73(1) - Not relevant to s Senior First Aid certificate.

10 January 2008

.....
Date of notice



Maureen Robbins
Team Leader
Child Care Regulation
Mt Gravatt Service Centre
.....

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COPY



**Queensland
Government**

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Office for
Early Childhood Education and Care

30 January 2009

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Mark Jeffery an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are:

Child Care Act 2002 Sections 9, 28 and 75
Child Care Regulation 2003 Section 60

The relevant provisions have been contravened in the following way:

An announced visit was conducted on 20 October 2008. Compliance matters were raised in a letter dated 27 October 2008. A written response was due and received dated 21 November 2008.

On 9 December 2008 a voice mail message was left for nominee s.73(1) - Not relevant to scope to speak with Early Childhood Officer Dianne Hunt. This call was not returned.

On 19 December 2008 a phone message was left for nominee s.73(1) - Not relevant to speak with Early Childhood Officer Dianne Hunt. This call was not returned.

On 19 December 2008 an email was sent to nominee s.73(1) - Not relevant asking for an updated written response to 2 of the compliance responses in the response letter dated 21 November 2008. This was due 5 January 2009.

A written response was received via email dated 5 January 2009 with an unannounced visit to the service occurring on 12 January 2009. The following matters were observed during the visits on 20 October 2008 and 12 January 2009.

1. The power cord from the CD player was accessible from a child's cot in the 0-2 year sleep room.
2. There was a disinfectant spray bottle left accessible to children in the 15 month – 3 year bathroom.
3. There was an uncovered power point in the 0-2 sleep room, positioned above the children's cots.
4. The fire exit gate from the playground to the car park was unlocked, enabling ease of unauthorised access directly from the car park to the playground.


You are required to remedy these contraventions by 13 February 2009.

The way in which the contravention may be remedied is

1. The licensee must ensure that the power cord from the CD player in the 0-2 year sleep room is not accessible to children's cots.
2. The licensee must ensure that disinfectant spray bottles are not accessible to children.
3. The licensee must ensure that the power points in the 0-2 year sleep room are covered.
4. The licensee must ensure that the fire exit gate from the playground to the car park is locked, with a key accessible for staff to use in the event of evacuation.

30 January 2009

.....
Date of notice


.....
Mark Jeffery
Acting Early Childhood Team Leader
Office for Early Childhood Education and Care
Greater Brisbane Region

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC:

s.73(1) - Not relevant to scope of application

COPY

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

2 October 2008

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Belinda Ryder an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are:

Child Care Act 2002 Section 9, 28, 60, 65, 73, 75, 85

Child Care Regulation 2003 Section 22, 24, 28, 34, 34a, 46, 60, 94, 96, 97, 98, 119

The relevant provisions have been contravened in the following way:

Compliance matters were raised in letters dated 10 September 2008, 11 September 2008 and 18 September 2008. As there were a variety of different issues outlined in the letters a number of different due dates applied. A written response to issues identified in the three letters was due on 26 September 2008. This response was not received by the due date. In visits on the 18 September 2008 and 1 October 2008 it was evidenced that the staff issues were not rectified. The following matters were observed again during an unannounced visit on 1 October 2008.

1. 13 children are enrolled in the 2-3 room every Wednesday, exceeding the maximum group size for this age group.
2. Staffing between 12.00-2.30 does not comply with the required ratio outlined in Schedule 1 of the *Child Care Regulations 2003*.
3. An extra group leader is not present at the service for 10 hours a week.
4. There is no evidence of enrolment for [s.73(1) - Not relevant to scope of application] and [s.73(1) - Not relevant to scope of application] in the appropriate qualification.
5. The correct wording for the permission from parents to provide or give medical attention in an emergency has not been updated.
6. There was no evidence of transporting records for the child/children that are taken to and from the service to [s.73(1) - Not relevant to scope of application]
7. The information about groups in the 2-3 room and the 3-5 room is not current.
8. There are plastic bags hanging in the 3-5 bathroom that are accessible to children.

9. The waterproof covers on approximately four beds are torn exposing foam, no longer leaving them water proof.

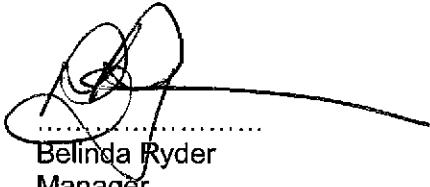
You are required to remedy these contraventions by 17 October 2008.

The way in which the contravention may be remedied is

1. The licensee must ensure that the children in care the child care centre must be cared for in groups, each of which is not more than the maximum size stated in schedule 1 of the Child Care Regulations 2003.
2. The licensee must ensure that the number of qualified carers working with the group must be at least the number required to comply with the ratio for the group stated in schedule 1.
3. The licensee must ensure that there is an extra group leader at the service for 10 hours a week.
4. The licensee must demonstrate that suitably qualified staff are engaged.
5. The licensee must obtain written authorization form a child's parent or guardian for the carer or staff member of the service to provide/give appropriate medical attention for the child in an emergency.
6. The licensee needs to ensure that the appropriate information is kept including the names of the carers, children in care and other persons who are involved in transporting.
7. The licensee must display in an appropriate place at the child care centre accessible to parents and guardians a notice stating the current information about:
 - The number of staff working at the centre on each day of the week, including different times of a single day
 - Each staff members qualification and position
 - Headed 'INFORMATION ABOUT STAFFING' or have a similar heading
 - The content of the notice must appear in prominent and legible characters, in print no smaller than 18 point
8. The licensee must ensure that children do not have access to dangerous items kept at the centre
9. The licensee must ensure that the centre has a bed with a water proof cover for each child, attending the centre for more than 4 hours continuously.

3 October 2008

.....
Date of notice


.....
Belinda Ryder
Manager
Child Care Regulation
Greater Brisbane Region

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

(a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or

(b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COPY

FIRST NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE *BUILDING ACT 1975*
Section 143(2) of the *Child Care Act 2002***

TO:

s.73(1) - Not relevant to scope of applicati

LICENCE DETAILS:

s.73(1) - Not relevant to scope of application

I, Belinda Ryder an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code (Part 22: Child Care Centres):

Accessibility

P1 (f) inhibit young children from gaining access to dangerous areas

A1 (e) Fencing not less than 1.2 m high complying with AS 1926.1-1993, is provided around those parts of a centre where children are cared for, including all buildings and grounds accessible to children.

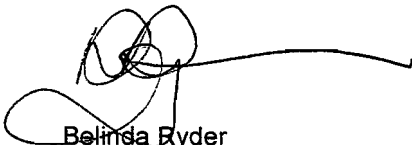
(f) Any pedestrian access openings in the fencing are protected with self closing, self-latching, gate or door complying with AS 1926.1 1993.

Child Care Act 2002 Section 143

You are required to comply with the provision by 3 November 2008.

3 October 2008

.....
Date of notice



Belinda Ryder
Manager
Child Care Regulation
Greater Brisbane Region

.....

24 DEC 2008

COPY

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

24 December 2008

s.73(1) - Not relevant to scope of application

Dear Licensee

s.73(1) - Not relevant to scope of application

I, Belinda Ryder an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are:

Child Care Act 2002 Section 9, 28, 62, 64, 70, 72, 73, 74, 75, 85, 122, 143
Child Care Regulation 2003 Section 22, 23, 24, 25, 28, 34, 34a, 42, 43, 45, 46, 50A, 53, 55, 56, 57, 60, 94, 96, 97, 98, 101, 102, 117, 118, 119, 122, 125 Schedule 1.
Qld. Dev Code Version 1; P1 A1(e), 112A(f)

The relevant provisions have been contravened in the following way:

- Compliance matters were raised in relicensing letters dated 28 October 2008 and 9 December 2008.
- The due date for actions to be completed was 14 November 2008.
- A visit was conducted at the service on the 22 December 2008 where it was identified that a significant number of matters were not rectified.

The ways in which the contravention may be remedied are;

1. The licensee must ensure that the child care centre and its facilities are kept in good repair and clean.
2. Provide evidence that the service is collecting both the adult's name and signature at the time of arrival and departure of the child.
3. The licensee must ensure that the facilities are safe and suitable for use in providing child care under the license. The licensee must ensure that the facilities are adequate for the children ordinarily cared for at the service.
4. Provide evidence that children cannot fall out of any of the windows at the centre.
5. The licensee must display, at an appropriate place at the child care centre accessible to parents and guardians, a notice headed "Information about Staffing" or similar. This notice is to display each staff member's qualification and position.

6. To comply with a Building Act requirement a play pit must provide a safe environment in which children can play, which includes having a play-medium to a depth of not less than 300 mm.

7. The licensee must ensure that the facilities are adequate for the children ordinarily cared for at the service.

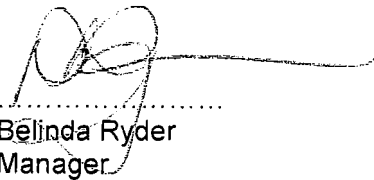
8. Provide evidence that there is both sufficient gross motor equipment and general equipment whilst having regard to the age and developmental needs of the children for each of these groups.

*Note- a guideline of equipment both indoor and outdoor has been faxed to the director of the centre to assist with identifying gaps in resources. The list is by no means comprehensive, and it is not a requirement that all items listed be supplied by the service, it is merely a guide to assist the staff at the service. A copy has been included for your information.

You are required to remedy these contraventions by 16 January 2008.

1av
24 December 2008

.....
Date of notice


.....
Belinda Ryder
Manager
Child Care Regulation
Greater Brisbane Region

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CAIRNS
NOTICES etc.
08/09

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

s.73(1) - Not relevant to scope of application

LICENCE DETAILS:

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, believe that you are contravening a provision of the *Child Care Act 2002* and have contravened a provision of the Act in circumstances that make it likely the contravention will continue.

The relevant provision of the *Child Care Act 2002*, is Section 28 – Suitability of child care centre and facilities and Section 53 – Other facilities, *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way

Failure to –

- Repair or replace damaged safety mats and ensure equipment is kept in good repair at all times.

You are required to remedy the contravention by 1 February 2008

The way in which the contravention may be remedied is:

Take action, as outlined in previous correspondence dated 22 November 2007, to comply with the relevant provisions outlined above, namely –

- Remove and/or replace damaged safety mats.

11 January 2008

.....
Date of notice

Lynne Kaesehagen
Manager
Child Care Regulation Unit
FNQ Region
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

s.73(1) - Not relevant to scope of application

LICENCE DETAILS:

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, believe that you are contravening a provision of the *Child Care Act 2002* and have contravened a provision of the Act in circumstances that make it likely the contravention will continue.

The relevant provision of the *Child Care Act 2002*, Section 28 – Suitability of child care centre and facilities; *Child Care Regulation 2003*. Division 1 Section 13 – Giving information about program to parents and guardians; *Child Care Regulation 2003*. Division 6 Section 57- Cleaning and Maintenance generally; *Child Care Regulation 2003* Division 7 Section 63(a) – Food and nutrition.

The relevant provision is being or has been contravened in the following way

Failure to –

- Provide a written response to compliance matters raised in letter dated 7 January 2008. Your response was required by 18 January 2008.
- Non related food items stored in the food preparation area.
- Maintenance issues in the indoor area.
 - (a) Power chords hanging and accessible to children.
 - (b) Power points in the indoor area did not have safety plugs.
- A written program not available. Limited indoor and outdoor activities.
- A food menu not displayed when food is provided by the service.

You are required to remedy the contraventions by 25 February 2008

The way in which the contravention may be remedied is:

Take action, as outlined in previous correspondence dated 7 January 2008, to comply with the relevant provisions outlined above, namely –

- All items not used for the preparation of food must be stored in an area that is separate from areas designated for food preparation; this includes children's equipment and other non-related food items.
- The centre's facilities must be kept in good repair; clean and free of pests,
 - a) Power chords must be made inaccessible to children.
 - b) Power points must be covered at all times.
- A written program must be displayed at all times and include a balance of indoor and outdoor activities.
- A food menu must be displayed at all times food is provided at the service.

5 February 2008

.....
Date of notice

Lynne Kaesehagen
Manager
Child Care Regulation Unit
FNQ Region
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

Department of Communities
Cairns Community Capacity & Service
Quality
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO Box 1682
Cairns Queensland 4870

Telephone: 40489 311
Facsimile: 40398 992
Website www.communities.qld.gov.au
ABN 42 458 314 937

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

s.73(1) - Not relevant to scope of application

LICENCE DETAILS:

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening a provision of the *Child Care Act 2002* and have contravened a provision of the Act in circumstances that make it likely the contravention will continue.

The relevant provision of the *Child Care Act 2002*, Section 27– Prescribed notices for carers and staff members and Section 59 – Prescribed first aid competency, and *Child Care Regulation 2003*, Section 122 – Certification of certain evidentiary documents.

The relevant provision is being or has been contravened in the following way:

- Failure to provide a written response to compliance matters relating to first aid competency and suitability notices raised in a letter dated 11 January 2008. Your response was required by 4 February 2008.
- Failure to provide certified copies of a prescribed first aid competency.
- Failure to provide certified copies of current suitability notices for each staff member of the service.

You are required to remedy the contravention by 10 March 2008.

2/...

The way in which the contravention may be remedied is:

- Provide certified copies of current positive suitability notices for all staff engaged at the centre.
- Provide certified copies of a prescribed first aid competency for all relevant staff at the centre.

25 February 2008

.....
Date of notice

.....
Lynne Kaesehagen
Manager
Child Care Regulation Unit
FNQ Region

.....
PO Box 1682
CAIRNS Q 4870
40 489311

NOTE: Failure to comply with this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant to

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are sections 9, 28, 60, 61, 62, 75, 89 of the *Child Care Act 2002*, and sections 8, 9, 10, 11, 22, 24, 53, 57 of the *Child Care Regulation 2003*.

The relevant provision is being or has been contravened in the following way:

- ***Child Care Act 2002, s 89 & Child Care Regulation 2003 s8, 9, 10, 11***: The program's contents do not have regard to the number of children at the child care centre to whom child care is provided at one time under the program; the time for which each child is in care on each occasion; how often each child is provided with care; and each child's age.

The program does not provide a balance of activities and learning experiences, including – indoor and outdoor activities; individual and group activities; does not include opportunities for the children to make choices. The program is not flexible and responsive to changes in the children's abilities, interests and skills. Nor is the program designed to nurture each child's self-esteem, self-reliance and competence. The program does not appear to be inclusive of children of all abilities.

Child Care Act 2002, s28, s62, s75 & Child Care Regulation 2003, s53, s57: The perimeter fencing, air-conditioning, and gates pose a number of health and safety risks due to depreciation and poor maintenance

- ***Child Care Act 2002, s60, s61, s62, s75 & Child Care Regulation 2003, s15, s22, s24*** Children are being cared for in groups that are more than the maximum size stated in Schedule 1 of the *Child Care Regulation 2003*. The number of qualified carers working with the groups are less than the number required to comply with the ratio for the groups stated in Schedule 1 of the *Child Care Regulation 2003*



- **Child Care Act 2002, s62, s75 & Child Care Regulation 2003, s53:** Whilst it is recognised that some equipment has been purchased by s.73(1) - Not relevant there remains a limited amount of indoor and outdoor play equipment for children ordinarily cared for at the centre.

You are required to remedy the contravention by 15 April 2008.

The way in which the contravention may be remedied is:

1. Programs must be planned and developed from ongoing observations of the children and assessment of their individual strengths, needs, and interests. The program must be evaluated regularly and include a balance of activities and learning experiences, including – indoor and outdoor activities; individual and group activities.
2. Maintenance must be undertaken at the centre. A maintenance plan must be developed to ensure the centre is kept clean and in good repair. Maintenance includes repair to fencing, air conditioners and gates.
3. Group sizes must be limited in accordance with Schedule 1 of the *Child Care Regulation 2003*. A weekly staff schedule must be developed to demonstrate that staff to child ratios meet the requirements stated in Schedule 1 of the *Child Care Regulation 2003*.
4. Additional indoor and outdoor play equipment must be provided to the children. An equipment audit must be completed to demonstrate there is sufficient equipment at the centre to cater for the number of children ordinarily cared for at the centre.

7 March 2008

.....
Date of notice

Lynne Kaesehagen
Manager
Child Care Regulation

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-
(a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
(b) otherwise – 5 penalty units
At the date of issue of this notice, 1 penalty unit = \$75

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

19 March 2008

s.73(1) - Not relevant to scope of application

Dear

s.73(1) - Not relevant

s.73(1) - Not relevant to scope of applicat

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section **s28, s143, *Child Care Act 2002***

The relevant provision is being or has been contravened in the following way:

1. Insufficient shade in the outdoor play space.
2. Floor mats worn and potential tripping hazard.
3. Children's bathroom in poor condition. Walls in poor repair, paper towel dispensers eroded from rust.
4. Benches in the food preparation not maintained in a clean or sanitary manner.

You are required to remedy the contravention by 23 April 2008.

2/...

The way in which the contravention may be remedied is :

1. Install shade which is part of the total area not less than 2 square metres for each child of the licensed capacity, and ensure at least 50% of the required shaded area is roofed with a material impervious to water and UV radiation, and install a shade cover (roof) over the sand pit that ensures at least 50% of the area is covered with a roof that is impervious to water and has a UV radiation resistance of not less than 95%.
2. Replace all worn floor mats.
3. Repair walls in children's bathroom and replace rusted paper towel dispensers.
4. Remove all items not associated with the preparation of food, or cleaning, from the food preparation area. Clean all bench tops and equipment and establish a cleaning schedule that ensures the food preparation area is cleaned regularly.

19 March 2008

.....
Date of notice


.....

Lynne Kaesehagen
Manager
Child Care Regulation
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-
(a) if it is an offence to contravene the relevant provision – the maximum penalty for
contravening that provision, or
(b) otherwise – 5 penalty units.
At the date of issue of this notice, 1 penalty unit = \$75.



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Department of
Communities

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not rel

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provision is section 28 - Suitability of Child Care Centre and facilities.

The relevant provision is being or has been contravened in the following way:

1. **Veranda posts have depreciated, and present a safety risk to children.**

You are required to remedy the contravention by **5 May 2008**.

The way in which the contravention may be remedied is:

1. Repair or replace veranda posts, as requested in Compliance letter dated 4 June 2007.

31 March 2008
.....

Lynne Kaesehagen
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: Nominee – s.73(1) - Not relevant t

FIRST NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**

Section 143(2) of the *Child Care Act 2002*

File No/Ref No: 70110

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code (MP5.4: Child Care Centres) Version 1 : P5(g)

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	P5(g) Outdoor play facilities – are shaded to avoid excessive ground surface temperatures, and reduce exposure to UV radiation.	Insufficient shade in the outdoor play area.	Install shade structure to meet the minimum shade requirements of 2m ² per licensed capacity.	1.05.09

You are required to comply with the provision by **1 May 2009**.

9 March 2009

Date of notice

Lynne Kaesehagen
Early Childhood Manger

CC: Nominees: s.73(1) - Not relevant to sco and s.73(1) - Not relevant to scope

Office of Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO Box 1682
Cairns Queensland 4870

Telephone: 4048 9311
Facsimile: 4048 9306
Website www.deta.qld.gov.au
ABN: 38 872 506 567

COPY



Queensland
Government

Office for
Early Childhood Education and Care
FIRST NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**
Section 143(2) of the *Child Care Act 2002*

File No/Ref No: 700468

Dear s.73(1) - Not relevant to

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code (MP5.4: Child Care Centres) Version 1 : P5(g) and P1(d)

	Performance Criteria	Compliance Matter	Action Required	Due Date
1.	P5(g) – Outdoor play facilities - are shaded to avoid excessive ground temperatures and reduce exposure to UV radiation.	Insufficient shade in the outdoor play area.	Install shade to meet the minimum shade requirements of 2m ² per licensed capacity	1.05.09
2.	P1 (d) Accessibility - minimise the risk of accidents from falling (f) inhibit young children from gaining access to dangerous areas	Broken safety balustrade in the outdoor play space renders the area unsafe and unsuitable for use by children attending the centre	Repair or replace balustrade to protect children from falling hazard that exists in the outdoor play area.	

You are required to comply with the provision by **1 May 2009**.

9 March 2009

Date of notice

Lynne Kaesehagen
Early Childhood Manger

CC: s.73(1) - Not relevant to scope of ap

Office of Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO Box 1682
Cairns Queensland 4870

Telephone: 4048 9311
Facsimile: 4048 9306
Website www.deta.qld.gov.au
ABN: 38 872 506 567

COPY



**Queensland
Government**

FIRST NOTICE

Office for
Early Childhood Education and Care

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**
Section 143(2) of the *Child Care Act 2002*

File No/Ref No: 701090

28 April 2009

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relev

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code:

SP5.4 (previously known as version 1 of Part 22 - with a publication date of 1 September 2003) : **P10 A child care centre must be provided with suitable food preparation and storage facilities which –**

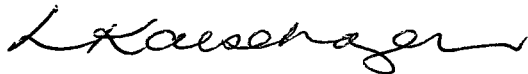
- (a) safeguard the health of children from infection
- (b) safeguard children from injury; and
- (c) enable perishable food to be stored at a safe temperature; and
- (d) enable food to be prepared in hygienic conditions; and
- (e) enable staff to be able to readily wash their hands for the purpose of handling food.

Performance Criteria	Compliance Matter	Action Required	Due Date
P10 (a) safeguard the health of children from infection and; (d) safeguard children from injury; (d) enable food to be prepared in hygienic conditions	Centre designated food preparation area fails to meet requirements of a suitable food preparation and storage facility: Cupboard doors, shelves and drawers in poor state of repair with chipboard exposed and swollen with moisture. Some surfaces are not impervious, and are not free from cracks and crevices so can not be cleaned adequately as required.	Food preparation facilities must comply with the provisions of the Queensland Development Code Code (MP5.4: Child Care Centres) Version 1: P10 - A child care centre must be provided with suitable food preparation and storage facilities	6 July 2009

2/...

You are required to comply with the provision by 6 July 2009

29 April 2009
Date of Notice



Lynne Kaesehagen
Early Childhood Manager
Office for Early Childhood Education and Care

Office for Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO B90x 1682
Cairns Queensland 4870

Telephone: (07) 4048 9311
Facsimile: (07) 4048 9306
Website: www.deta.qld.gov.au
ABN 76 337 613 647

COPY



**Queensland
Government**

Office for
Early Childhood Education and Care

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 730246

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you –

- are contravening a provision of the *Child Care Act 2002* and
- have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are Division 3, Sec 9 (c) Guiding Principles, Section 89 Programs of *Child Care Act 2002*, and Part 2, Division 1 Sections 8 -13 Programs and Section 53 Other facilities of *Child Care Regulation 2003*

The relevant provision is being or has been contravened in the following way:

1. Failure to provide the minimum requirements of a child care program
2. Failure to provide sufficient equipment to support the minimum requirements of a child care program

You are required to remedy the contravention by 6 June 2009

The way in which contraventions may be remedied are:

1. Provide a program that is designed to stimulate and develop each child's creative, emotional, intellectual, lingual, physical, recreational and social potential, and meets the requirements set out in Part 2, Division 1, Sections 8-13 of the *Child Care Regulation 2003*.
2. Provide sufficient and age appropriate equipment to support requirements of a program outlined in Part 2, Division 1, Sections 8-13 of the *Child Care Regulation 2003*.

29 April 2009
Date of notice



Lynne Kaesehagen
Early Childhood Manager

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.
The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

Office for Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO Box 1682
Cairns Queensland 4870

Telephone: (07) 4048 9311
Facsimile: (07) 4048 9306

COPY



**Queensland
Government**

Office for
Early Childhood Education and Care

COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

File No/Ref No: 740224

5 May 2009

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you have contravened a provision of the Act in circumstances that make it likely the contravention will continue or be repeated

The relevant provisions are section 28 – *Suitability of child care centre and facilities*, of the ***Child Care Act 2002***.

Also provisions in the ***Child Care Regulation 2003***, section 45 & 55 - *Licensee must ensure compliance* , section 53 - *Other facilities*, section 63 - *Food and Nutrition*, section 60 - *Dangerous places and items must be inaccessible to children*.

The relevant provisions are being or have been contravened in the following way:

Food and Nutrition:

1. Food, mostly sandwiches, fails to meet the nutritional needs of children attending the service
2. Menu not displayed for parents and guardians

Safe and Suitable:

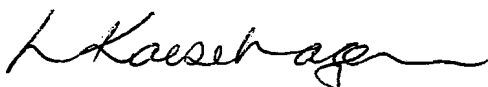
3. Most fluorescent lights throughout the centre do not have safety covers to prevent accidental breakage.
4. Disused shed in outdoor play area remains a safety hazard with loose iron, disused items inside harbouring pests and supervision issues at the rear of the shed.

You are required to remedy the contravention by **8 June 2009**.

The ways in which the contraventions may be remedied are:

1. Provide a variety of nutritious foods from all food groups
2. Display menu for parents and guardians
3. Install safety covers on all fluorescent light fittings that are in areas accessible by children to prevent accidental breakage
4. Remove disused shed or undertake necessary repairs to ensure the shed sheeting is safe, doesn't harbour pests, and is no longer a supervision hazard.

5 May 2009
Date of notice



Lynne Kaesehagen
Early Childhood Manager

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse.

The maximum penalty for the offence is-

- (a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
- (b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC:

Office for Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO B9ox 1682
Cairns Queensland 4870

Telephone: (07) 4048 9311
Facsimile: (07) 4048 9306
Website www.deta.qld.gov.au
ABN 76 337 613 647

COPY



Queensland
Government

Office for
Early Childhood Education and Care

FIRST NOTICE

**NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF
THE BUILDING ACT 1975**

Section 143(2) of the *Child Care Act 2002*

File No/Ref No: 740224

5 May 2009

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, require you to comply with the following provision of the Queensland Development Code (SP5.4 Child Care Centres): P10 A child care centre must be provided with suitable food preparation and storage facilities which –

- (a) safeguard the health of children from infection; and
- (d) enable food to be prepared in hygienic conditions;

Performance Criteria	Compliance Matter	Action Required	Due Date
P10 (a) safeguard the health of children from infection and; (d) enable food to be prepared in hygienic conditions	Food preparation facilities fail to meet requirements of a suitable food preparation and storage facility: 1. Preparation surfaces, cupboards, shelves and drawers in poor state of repair with chipboard exposed and swollen with moisture. Surfaces are not impervious, and are not free from cracks and	Food preparation facilities must comply with the provisions of the Queensland Development Code Code (SP5.4: Child Care Centres) : P10 - A child care centre must be provided with suitable food preparation and storage facilities.	3 July 2009

	<p>crevices so can not be adequately cleaned as required.</p> <ol style="list-style-type: none"> 2. Floor surface in this area consists of bare cement, and chipped vinyl tiles which are not impervious and can not be cleaned adequately as required. 3. Evidence of extensive vermin infestation sighted in cupboards, open shelving and in drawers. 4. Food is currently not being prepared in this designated area but in the 3 indoor play areas which lack all the requirements of safe and suitable food preparation areas. 		
--	--	--	--

You are required to comply with the provision by **3 July 2009**

5 May 2009
Date of notice



Lynne Kaesehagen
Early Childhood Manger

CC: s.73(1) - Not relevant to scope of application

Office for Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO B9ox 1682
Cairns Queensland 4870

Telephone: (07) 4048 9311
Facsimile: (07) 4048 9306
Website www.deta.qld.gov.au
ABN 76 337 613 647



COMPLIANCE NOTICE
Section 142 of the *Child Care Act 2002*

Office for
Early Childhood Education and Care

25 June 2009

s.73(1) - Not relevant to scope of application

Dear [s.73(1) - Not relevant to]

[s.73(1) - Not relevant to scope of application]

I, Lynne Kaesehagen an authorised officer under the *Child Care Act 2002*, reasonably believe that you are contravening a provision of the *Child Care Act 2002*.

The relevant provision of the *Child Care Act 2002* is Part 2, Division 4, Bases for making licensing decisions, Section 26 - Suitability of licensee and related persons, Part 9, Division 2 – Application of Commission for Children and Young People and Child Guardian Act 2000, Part 3 Carers, staff and related matters, Division 4 Qualifications, training and study, Division 5, Prescribe notices, Part 4, Conduct of a licensed service, *Policies, Child Care Regulation 2003*, Section 126A – Policies.

The relevant provision is being or has been contravened in the following way.

Failure to –

1. Provide a certified copy of a current positive prescribed notice for [s.73(1) - Not rele] [s.73(1) - Not rele]
2. Provide records of all staff enrolled in a course of study and start date for the course.
3. Provide amended policies regarding –
 - a. Fire evacuation plan that is specifically aligned with the layout of the building.
 - b. Remove all reference to before and after school care from information provided to parents.
4. Provide certified copies of a current positive prescribed notice for [s.73(1) - Not relevant to scd] and [s.73(1) - Not relevant to]

You are required to remedy the contravention by 13 July 2009.

The way in which the contravention may be remedied is:

1. Obtain a certified copy of a current positive prescribed notice issued by the *Commission for Children and Young People and Child Guardian* for [s.73(1) - Not rele] [s.73(1) - Not rele]
2. Obtain records of course of study and enrolment dates for all staff currently enrolled or studying.
3. Develop a floor plan and fire evacuation plan that aligns with the layout of the building, and, remove all reference to before and afterschool care from information provided to parents.
4. Obtain a copy of a current positive prescribed notice for [s.73(1) - Not relevant to sd] and [s.73(1) - No] [s.73(1) - No] issued by the *Commission for Children and Young People and Child Guardian*.

25 June 2009

.....
Date of notice



Lynne Kaesehagen
Early Childhood Manager
Cairns & Atherton Service Centres
Office for Early Childhood Education and Care
.....

NOTE: Failure to comply with a this notice is an offence unless you have a reasonable excuse. The maximum penalty for the offence is-
(a) if it is an offence to contravene the relevant provision – the maximum penalty for contravening that provision, or
(b) otherwise – 5 penalty units.

At the date of issue of this notice, 1 penalty unit = \$75.

CC: [s.73(1) - Not relevant to sd]

Office for Early Childhood Education and Care
Cairns Service Centre
3rd Floor – 85 Spence Street
Cairns Queensland 4870

PO Box 1682
Cairns Queensland 4870

Telephone: (07) 4048 9311
Facsimile: (07) 4048 9306
Website: www.deta.qld.gov.au
ABN 76 337 613 647

COPY



Queensland Government

Office for Early Childhood Education and Care

Department of Education and Training

FIRST NOTICE

NOTICE REQUIRING COMPLIANCE WITH THE REQUIREMENTS OF THE BUILDING ACT 1975 Section 143(2) of the Child Care Act 2002

File No/Ref No: 70110

s.73(1) - Not relevant to scope of application

Dear s.73(1) - Not relevant

s.73(1) - Not relevant to scope of application

I, Lynne Kaesehagen an authorised officer under the Child Care Act 2002, require you to comply with the following provisions of the Queensland Development Code (SP5.4 Child Care Centres) P1, P5 , P7 and P12)

Table with 4 columns: Performance Criteria, Compliance Matter, Action Required, Due Date. Row 1: P1 Accessibility, Gate at entrance door less than 1.2metres in height, A1 (e) Entrance gate/barricade to centre required to be not less than 1.2metres high complying with AS 1926.1 -1993, 30.09.09

Office for Early Childhood Education and Care Cairns & Atherton Service Centres 3 Floor - 85 Spence Street Cairns Queensland 4870 PO Box 1682 Cairns Queensland 4870 Telephone 07 4048 9311 Facsimile 07 4048 9306 Website www.deta.qld.gov.au ABN 76 337 613 647

2	P5 Outdoor play facilities	Fixed playground equipment in poor repair: a) chain bridge broken – entrapment hazard b) integrity of flying fox mechanism requires checking c) soft fall material under flying fox might not be sufficient for height of equipment and use by children.	Ensure playground equipment and soft fall meets Australian Standards: A5 (a) (vii) Playground equipment structures comply with As 1924 and As 2155 A5 (a) (viii) Soft-fall area complying with AS 442 area provided to play ground equipment and a fall height exceeding 50cm.	30.09.09
3	P7 Toileting facilities (a) safeguard the health of children from injury and infection	a) Lower 10 cm of door frames in toileting area have been water damaged - frames are swollen with wood chip exposed. Damaged area can not be cleaned as required in this area. b) Shelf above hand basins in children's toileting facility has an exposed chip board edge. Chip board can not be cleaned adequately to prevent cross contamination.	Repair/replace all exposed surfaces. A7(c) (ii) Toilet facilities have wall and floor surfaces impervious without cracks and crevices	30.09.09
4	P12 Playpits	Sandpit in outdoor play area not compliant with Queensland Development Code – SP5.4 playpit requirements.	Ensure sandpit in outdoor play area is renovated to provide a safe environment for children to play: A12 a) a depth capable of containing 300mm of play –medium b) all exposed edges rounded to prevent injury to children. d) drainage to prevent the retention of water, discharge to a point where it will not stagnate or cause a nuisance	30.09.09