

# A quick guide to decision-making

## Decision-making principles

We are all empowered to act and make decisions in our roles. We all want to do the right thing for Queensland and make decisions in the best interests of the community we serve.

These principles guide our decision-making:



Promoting the public good



Integrity and impartiality



Respect for human rights



Accountability and transparency

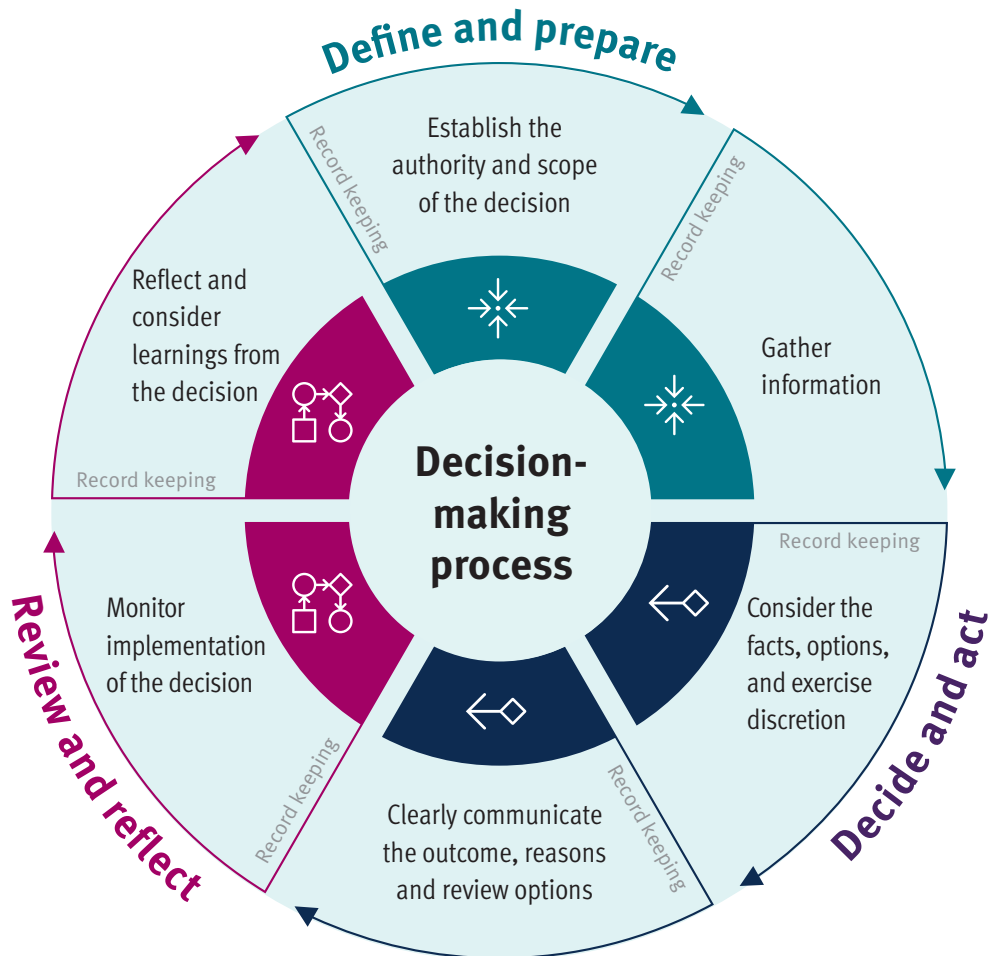


Continuous improvement

## Our approach

While the circumstances of our decisions can vary greatly, the fundamentals of making good decisions remain the same.

Our **decision-making approach** supports us to make all types of decisions across our diverse roles.



Record keeping

Good record keeping is essential at every stage of the decision-making process. Recording the right information relative to the situation helps explain how a decision was made.

