



Queensland
Government

Department of
Education and Training

irrelevant

Detective Sergeant
Fraud and Cyber Crime Group
Queensland Police Service
200 Roma Street
BRISBANE QLD 4000

Dear Detective Sergeant irrelevant

I refer to the meeting of contrary to public interest between Mr Steve Koch, Assistant Director-General, Quality and Performance, Department of Education and Training, irrelevant Detective Senior Constable and you about an investigation conducted by the Office of Fair Trading into potentially fraudulent activity by irrelevant

Following this meeting, the Department has reviewed its files and wishes to pursue a complaint of potentially fraudulent activity against the Department by irrelevant

irrelevant was a Pre-Qualified Supplier (PQS) with the Queensland Government, as defined in the 2013-14 Annual VET Investment Plan, to deliver Certificate III in Aged Care.

contrary to public interest

In July 2014, the Department received a complaint alleging that irrelevant had enrolled students in training that did not occur. The Department conducted an investigation into the complaint, contrary to public interest

contrary to public interest

The Department's investigation substantiated potential issues in relation to the enrolment and reporting practices, and indicated the need for a contract compliance audit against

contrary to public interest

A PQS compliance audit was conducted on contrary to public interest and identified significant non-compliances. A copy of the Audit Report is attached for your information.

contrary to public interest

Education House
30 Mary Street Brisbane 4000
LMB 527 Brisbane
Queensland 4001 Australia
Website www.det.qld.gov.au

contrary to public interest

If you would like to discuss this matter further, I invite you to contact Mr Koch on telephone 3228 6501 or by email at Steven.Koch@det.qld.gov.au.

Yours sincerely



SUZANNE WAUCHOPE
Deputy Director-General
Training and Skills

16/6/2017

Ref: 17/285461
Enc

Pages 3 through 13 redacted for the following reasons:

contrary to public interest

SAUNDERS, Merryn

From: SAUNDERS, Merryn
Sent: Wednesday, 29 October 2014 11:01 AM
To: Supplier.Management
Cc: MASON, Debra; BRADLEY, Linda
Subject: irrelevant URGENT
Attachments: Finalisation of the audit of irrelevant against Scan_MASON, Debra, pdf

Hi Ann/Kellie

As discussed this morning I need to arrange for invoices to be raised and agreements closed for irrelevant and irrelevant

This is the first email and it is for irrelevant

As per the Claim Summary today irrelevant owes DETE \$94,313.10 against their irrelevant

Can you please raise an invoice for ~~\$94,313.10~~, enter into TPay and close without delay.

In addition, a second invoice needs to be raised for recovery due to audit. Please find attached email from Grant confirming finalisation of audit and relevant TRIM numbers. Unfortunately, an error has been made in relation to the method of recovery for student irrelevant Linda has advised that she approves for us not to recover funding for this student. Therefore, the invoice to be raised should be in the amount of ~~\$215.34~~. This invoice is to be raised against irrelevant

In relation to irrelevant this Agreement has been terminated as a result of audit effective irrelevant. Please find termination letter attached. Can you please bring the end date for this Agreement in to irrelevant

Please advise if there are going to be any issues with processing this request on an urgent basis.

Thanks

Merryn Saunders | Principal Program Officer | Contract Management and Performance
Skills Investment and Market Strategy, Department of Education, Training and Employment
Queensland Government
Level 6 | Education House | 30 Mary Street | Brisbane Qld 4000
LMB 527 | Brisbane Qld 4001
T 07 332 86851 | F 07 332 86882 | E merryn.saunders@dete.qld.gov.au | <http://www.dete.qld.gov.au/>

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From: MASON, Debra
Sent: Wednesday, 29 October 2014 3:44 PM
To: irrelevant
Subject: contrary to public interest
Attachments: contrary to public interest Document extract.PDF

Hi irrelevant

Please find attached claim summary and results reports from your latest data submission. You will notice that there is an amount of \$94,313.10 owing to the department under this agreement.

Please also find attached Invoice in this amount for attention by your organisation.

Please do not hesitate to contact me if you have any queries in relation to the above.

Thank you.

Debbie Mason | Program Officer
Contract Management and Performance/ Skills Investment and Market Strategy
Department of Education, Training and Employment
Queensland Government
Level 6 | Education House | 30 Mary Street | Brisbane Qld 4000
LMB 527 | Brisbane Qld 4001
T 07 3328 6858 | F 07 3328 6882 | E Supplier.Management@dete.qld.gov.au | <http://www.dete.qld.gov.au/>

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Queensland Government

Department of Education, Training and Employment
30 Mary Street, Brisbane
PO Box 15033
CITY EAST, QLD, 4002
ABN: 76337613647

TAX INVOICE

Invoice Date 29.10.2014
Invoice No.
Customer No.
Due Date 28.11.2014
Amount Due \$94,313.10
Customer Ref DETE

Contact Details
Contact Accounts Receivable Officer
Phone 07 3405 0952
Fax 07 3872 0789
Email receivables.finance@dete.qld.gov.au

Payment Terms: within 30 days Due net

Line Item	Description	Amount excl GST	GST	Total
0001	Recovery of funds relating to <input type="text" value="contrary to public in"/>	94,313.10	0.00	94,313.10
Enquiries: Hanh Hewko Phone: 07 3328 6892				
TOTAL		94,313.10	0.00	94,313.10

Total Amount Payable excl GST \$ 94,313.10
GST Amount Payable \$ 0.00
Total Amount Payable incl GST \$ 94,313.10

Payment Options



Payment by Mail

Tear off the payment slip and complete payment details. Cheque or money order to be made payable to:

Department of Education, Training and Employment, Corporate Finance, Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002



Payment by Phone

Australia Wide: 07 3405 0952
Please have your Credit Card details available.



Payment by Direct Deposit

Please deposit your payment directly into the following account quoting the reference number provided.

BSB/Account 064-013 10001196
Reference Number contrary to public i



Billers Code: 115410
Ref: 0000 0180 0118 7421 2018

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Change to Personal Details

Please direct any changes of personal details to the contact person listed in the 'Contact Details' section on the first page.

Department of Education, Training and Employment, Corporate Finance,
Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002

Payment Slip

irrelevant
Customer Number contrary to p
Invoice Number/Reference contrary to public interest

Due Date 28.11.2014
Amount Due \$94,313.10

Method of Payment

Cheque Money Order Cheque/Money Order Total \$ _____

Visa Master Card Amex Credit Card Authorised Amount \$ _____

Card Number _____ Card Verification # _____

Card Holder Name _____ Expiry Date ____/____/____

Signature _____

Payment Slip must be provided when making payment. Refer to the payment options for further details.



Department of
**Education, Training
and Employment**

irrelevant

Dear [irrelevant]

I refer to the recent Pre-qualified Supplier Compliance Audit conducted on [contrary to public interest] against your organisation's VET Prequalified Supplier Agreement, [contrary to public interest] under the Certificate 3 Guarantee Program.

As stated in the letter dated 22 October 2014 from the Director, Contract Management and Performance, the Department has identified that an amount of \$417.19 has not been earned in accordance with the Agreement or the Department's policies for the Funding Program and is considered an overpayment.

Please find attached an invoice in the amount of \$215.34 to be paid within seven days of receipt. The remainder of the above amount will be recovered through correction of AVETMISS data as detailed in Attachment 2 of the abovementioned letter.

Should you wish to discuss an arrangement for the repayment of this amount or have any general questions in relation to this notice, I invite you to contact Ms Linda Bradley, Director, Contract Management and Performance on (07) 3328 6848 or via email at linda.bradley@dete.qld.gov.au

Yours sincerely

LINDA BRADLEY
Director
Contract Management and Performance

29 / 10 / 14

Trim No [contrary to public interest]

Education House
30 Mary Street Brisbane 4000
LMB 527 GPO Brisbane
Queensland 4001 Australia
Website www.dete.qld.gov.au



**Queensland
Government**

Department of Education, Training
and Employment
30 Mary Street, Brisbane
PO Box 15033
CITY EAST, QLD, 4002
ABN: 76337613647

TAX INVOICE

Invoice Date 29.10.2014
Invoice No.
Customer No.
Due Date 05.11.2014
Amount Due \$215.34
Customer Ref DETE

Contact Details
Contact Accounts Receivable Officer
Phone 07 3405 0952
Fax 07 3872 0789
Email receivables.finance@dete.qld.gov.au

Payment Terms: within 7 days Due net

Line Item	Description	Amount excl GST	GST	Total
0001	Recovery of funds relating to audit <input type="text" value="contrary to publ"/>	215.34	0.00	215.34
Enquiries: Hanh Hewko Phone: 07 3328 6892				
TOTAL		215.34	0.00	215.34

Total Amount Payable excl GST \$ 215.34
GST Amount Payable \$ 0.00
Total Amount Payable incl GST \$ 215.34

Payment Options



Payment by Mail

Tear off the payment slip and complete payment details. Cheque or money order to be made payable to:

Department of Education, Training and Employment, Corporate Finance, Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002



Payment by Phone

Australia Wide: 07 3405 0952
Please have your Credit Card details available.



Payment by Direct Deposit

Please deposit your payment directly into the following account quoting the reference number provided.

BSB/Account 064-013 10001196
Reference Number contrary to publi



Billers Code: 115410
Ref: 0000 0180 0118 7431 2017

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Department of Education, Training and Employment, Corporate Finance,
Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002

Payment Slip

irrelevant			
Customer Number	contrary to public inter	Due Date	05.11.2014
Invoice Number/Reference		Amount Due	\$215.34
Method of Payment			
<input type="checkbox"/> Cheque	<input type="checkbox"/> Money Order	Cheque/Money Order Total \$ _____	
<input type="checkbox"/> Visa	<input type="checkbox"/> Master Card	<input type="checkbox"/> Amex	Credit Card Authorised Amount \$ _____
Card Number	_____	Card Verification #	_____
Card Holder Name	_____	Expiry Date	____ / ____
Signature	_____		

Payment Slip must be provided when making payment. Refer to the payment options for further details.

BRADLEY, Linda

From: SAUNDERS, Merryn on behalf of Supplier.Management
Sent: Thursday, 13 November 2014 3:17 PM
To: irrelevant
Cc: MASON, Debra
Subject: contrary to public interest
Attachments: Document extract.pdf; Document extract.pdf; contrary to public interest
contrary to public interest

Good Afternoon irrelevant

I refer to previous correspondence in relation the recent audit undertaken against Certificate 3 Guarantee Program.

Please find attached:-

1. Tax Invoice as a result of AVETMISS data removal totalling \$58,540.66
2. Tax Invoice as a result of overpayments identified at audit \$2,614.07

contrary to public interest

I have also attached for your records a copy of the final reports for contrary to public

Kind Regards

Merryn Saunders | Principal Program Officer | Contract Management and Performance
Skills Investment and Market Strategy, Department of Education, Training and Employment
Queensland Government
Level 6 | Education House | 30 Mary Street | Brisbane Qld 4000
LMB 527 | Brisbane Qld 4001
T 07 332 86851 | F 07 332 86882 | E merryn.saunders@dete.qld.gov.au | <http://www.dete.qld.gov.au/>

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Department of Education, Training
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30 Mary Street, Brisbane
PO Box 15033
CITY EAST, QLD, 4002
ABN: 76337613647

TAX INVOICE

Invoice Date 10.11.2014
Invoice No.
Customer No.
Due Date 10.12.2014
Amount Due \$58,540.66
Customer Ref DETE

Contact Details
Contact Accounts Receivable Officer
Phone 07 3405 0952
Fax 07 3872 0789
Email receivables.finance@dete.qld.gov.au

Payment Terms: within 30 days Due net

Line Item	Description	Amount excl GST	GST	Total
0001	Recovery of funds relating to <input type="text" value="contrary to public"/>	58,540.66	0.00	58,540.66
Enquiries: Gemma Stanbury Phone: 07 3328 6892				
TOTAL		58,540.66	0.00	58,540.66

Total Amount Payable excl GST	\$	58,540.66
GST Amount Payable	\$	0.00
Total Amount Payable incl GST	\$	58,540.66

Payment Options



Payment by Mail

Tear off the payment slip and complete payment details. Cheque or money order to be made payable to:

Department of Education, Training and
Employment, Corporate Finance,
Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002



Payment by Phone

Australia Wide: 07 3405 0952
Please have your Credit Card details
available.



Payment by Direct Deposit

Please deposit your payment directly
into the following account quoting the
reference number provided.

BSB/Account 064-013 10001196
Reference Number contrary to public



Billor Code: 115410

Ref: 0000 0180 0118 8001 2017

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Department of Education, Training and
Employment, Corporate Finance,
Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002

Payment Slip

irrelevant

Customer Number contrary to public interest
Invoice Number/Reference

Due Date 10.12.2014
Amount Due \$58,540.66

Method of Payment

Cheque Money Order Cheque/Money Order Total \$ _____

Visa Master Card Amex Credit Card Authorised Amount \$ _____

Card Number _____ Card Verification # _____

Card Holder Name _____ Expiry Date ____/____/____

Signature _____

Payment Slip must be provided when making payment. Refer to the payment options for further details.



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Department of Education, Training
and Employment
30 Mary Street, Brisbane
PO Box 15033
CITY EAST, QLD, 4002
ABN: 76337613647

TAX INVOICE

Invoice Date 10.11.2014
Invoice No.
Customer No.
Due Date 10.12.2014
Amount Due \$2,614.07
Customer Ref DETE

Contact Details
Contact Accounts Receivable Officer
Phone 07 3405 0952
Fax 07 3872 0789
Email receivables.finance@dete.qld.gov.au

Payment Terms: within 30 days Due net

Line Item	Description	Amount excl GST	GST	Total
0001	Recovery of funds relating to <input type="text" value="contrary to publi"/> audit	2,614.07	0.00	2,614.07
Enquiries: Gemma Stanbury Phone: 07 3328 6892				
TOTAL		2,614.07	0.00	2,614.07

Total Amount Payable excl GST \$ 2,614.07
GST Amount Payable \$ 0.00
Total Amount Payable incl GST \$ 2,614.07

Payment Options



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Department of Education, Training and Employment, Corporate Finance, Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002



Payment by Phone

Australia Wide: 07 3405 0952
Please have your Credit Card details available.



Payment by Direct Deposit

Please deposit your payment directly into the following account quoting the reference number provided.

BSB/Account 064-013 10001196
Reference Number contrary to public



Billers Code: 115410
Ref: 0000 0180 0118 7991 2010

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Accounts Receivable and Banking
30 Mary St, Brisbane
PO Box 15033, CITY EAST, QLD, 4002

Payment Slip

irrelevant

Customer Number contrary to public interest
Invoice Number/Reference

Due Date 10.12.2014
Amount Due \$2,614.07

Method of Payment

Cheque Money Order Cheque/Money Order Total \$ _____

Visa Master Card Amex Credit Card Authorised Amount \$ _____

Card Number _____ Card Verification # _____

Card Holder Name _____ Expiry Date ____/____/____

Signature _____

Payment Slip must be provided when making payment. Refer to the payment options for further details.